

WHO DOES WHAT?

A list of contacts for the most common questions we get from students in online learning!



Online Learning Support

- eLearning technical support for students and faculty/staff.
- Web browser, Office 365, Zoom assistance.
- Contact elarningsupport@socc.edu. Zoom by appointment!



Integrated Technology Services (Windows, wireless, email, media)

- **Students** with computer, media or mobile device issues call **541-888-7999**.



myLakerLink forgotten passwords

- **Password resets** contact First Stop at firststop@socc.edu.



Registration

- There is no separate registration for online students! All students register through myLakerLink or First Stop!



Questions on assignments, grades or due dates

- These types of questions can only be addressed by your instructor. Please see your course syllabus for instructions and contact methods!