Student Online	e Learning Satis	faction Survey							
Respondents:	59 (displayed, 59 tota	al	Status:			Closed		
Launched Date	e: 04/	19/2018		Closed Date:			06/01/2018		
I. Which of the ampus?	following staten	ments best descri	bes your primar	ry motivation for	taking an on	line cours	se as oppose	ed to on	
						sponse Total	Response Percent	Points	Avg
Work or family commitments						19	58%	n/a	n/a
Live too far fron campus						5	15%	n/a	n/a
Unable to find a campus section my schedule						5	15%	n/a	n/a
Desired on cam courses were fu						4	12%	n/a	n/a
I prefer online						12	36%	n/a	n/a
Other, please sp	pecify					2	6%	n/a	n/a
				Total Respo	ondents	33			
					ipped this qu		26		
2. If your online	e course had bee	en offered only o	n campus, woul				?		
,		,			Res		Pachanca	Points	Avg
Yes						20	61%	n/a	n/a
No						13	39%	n/a	n/a
				Total Respor	ndents	33	100%		
				(skip	pped this que	estion)	26		
3. Which device	e(s) do you use	for your online co	ourses?	(skip	pped this qu	estion)	26		
3. Which device	e(s) do you use	for your online co	ourses?	(skip	oped this que		se Respons		Avg
3. Which device	e(s) do you use	for your online co	ourses?	(ski <u>r</u>	pped this qu	Respons			Avg n/a
Desktop Laptop	e(s) do you use	for your online co	ourses?	(skip	pped this qu	Respons Total 8	se Response Percent 24% 88%	n/a n/a	
Desktop Laptop Tablet	e(s) do you use	for your online co	ourses?	(skip	pped this que	Respons Total 8 29 2	se Response Percent 24% 88% 6%	n/a n/a n/a	n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please	e(s) do you use	for your online co	ourses?	(skip	pped this que	Respons Total 8 29 2 10	se Response Percent 24% 88% 6% 30%	n/a n/a n/a n/a	n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please	e(s) do you use	for your online co	ourses?			Respons Total 8 29 2 10	se Response Percent 24% 88% 6%	n/a n/a n/a	n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please	e(s) do you use	for your online co	ourses?	Total Re	espondents	Respons Total 8 29 2 10 0	88 Response Percent 24% 88% 6% 30% 0%	n/a n/a n/a n/a	n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify				Total Re		Respons Total 8 29 2 10 0	88 Response Percent 24% 88% 6% 30% 0%	n/a n/a n/a n/a	n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify		for your online co		Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question	88 Response Percent 24% 88% 6% 30% 0%	n/a n/a n/a n/a n/a	n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify				Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question	88 Response Percent 24% 88% 6% 30% 0%	n/a n/a n/a n/a n/a	n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you				Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question	88 Response	n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify	register for your			Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question Respons Total	Response Percent 24% 88% 6% 30% 0% n) 26 Response Percent	n/a n/a n/a n/a n/a n/a n/a Points	n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink In person at Firs Stop Other, please	register for your			Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question Respons Total 26	Response Percent 24% 88% 6% 30% 0% n) 26 Response Percent 79%	n/a n/a n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink in person at Firs	register for your			Total Re	espondents (skipped this	Response Total 8 29 2 10 0 33 s question Total 26 6 1	88 Response Percent 24% 88% 6% 30% 0% 10) 26 Response Percent 79% 18% 3%	n/a	n/a n/a n/a n/a n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink In person at Firs Stop Other, please	register for your			Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question Respons Total 26 6 1 33	88 Response Percent 24% 88% 6% 30% 0%	n/a	n/a n/a n/a n/a n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink In person at Firstop Other, please specify View	register for your			Total Re	espondents (skipped this	Respons Total 8 29 2 10 0 33 s question Respons Total 26 6 1 33	88 Response Percent 24% 88% 6% 30% 0%	n/a	n/a n/a n/a n/a n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink In person at Firs Stop Other, please specify	register for your	r online courses?		Total Re	espondents (skipped this espondents (skipped this erLink: Strongly Disagree	Response Total 8 29 2 10 0 33 s question Response Total 26 6 1 33 s question	88 Response Percent 24% 88% 6% 30% 0% 0% 10 26 18% 3% 100% 10 26	n/a	n/a n/a n/a n/a n/a n/a n/a n/a n/a
Desktop Laptop Tablet Smart Phone Other, please specify 4. How did you Online via myLakerLink In person at Firs Stop Other, please specify view	register for your	on with the online	e registration pro	Total Re Total Re (cocess via myLak Disagree	espondents (skipped this spondents (skipped this erLink: Strongly	Response Total 8 29 2 10 0 33 s question 26 6 1 33 s question Response Total 26 6 Total 26 7 1 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	88 Response Percent 24% 88% 6% 30% 0%	n/a	n/a

instructions were clear								
Instructions for logon/password were clear	64% (16) (80pts)	28% (7)(28pts)	8% (2)(6pts)	0% (0)(0pts)	0% (0)(0pts)	25	114	4.56
Instructions for course access were clear	64% (16) (80pts)	32% (8)(32pts)	4% (1)(3pts)	0% (0)(0pts)	0% (0)(0pts)	25	115	4.6
I was able to obtain required course material in a timely manner	56% (14) (70pts)	24% (6)(24pts)	8% (2)(6pts)	8% (2)(4pts)	4% (1)(1pts)	25	105	4.2
				Tot	al Respondents	25		
				Т	otal Responses	100		
				Tota	l Points Earned	442		
					Point Average	4.42		
				Point We	eighted Average	4.42		
				(skippe	ed this question)	34		
6. How would you	u answer the	following? "I felt p	orepared to take	e online courses	at SWOCC."			
					Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)					13	48%	65	65
Agree (4 Points)					8	30%	32	32
Neutral (3 Points) Disagree (2 Point	6)				5 0	19% 0%	15 0	15 0
Strongly Disagree	·				1	4%	1	1
Points)				T-t-I D				
				Total Respor		100%		
					Total Responses	27		
				Т	otal Points Earned	113		
					Point Average	4.19		
				Point	Weighted Average	4.19		
7. Describe your	preparation to	o take an online co	ourse at SWOC			32 nse Respons		Av
I visited SWOCC's	S				Tota	al Percen	t	
Distance Learning web pages I took a self-					4	15%	n/a	n/
assessment for online course readiness					3	11%	n/a	n/a
I took SWOCC's zero-credit Introduction to Online Learning course	-				1	4%	n/a	n/a
I met with staff at the SWOCC Online Learning Department					0	0%	n/a	n/
I would have benefited from taking a course about online learning					3	11%	n/a	n/
My instructor assisted me with using the LMS					0	0%	n/a	n/
I felt confident tha	+				22	81%	n/a	n/a

prepared									
Other, please						2	7%	n/a	n/a
specify view							1 70	11/4	11/4
				Tota	l Respo			_	
					(skip	pped this question	on) 32	_	
8. Which of the follow	wing free SWO	CC resources	have you used	?					
			•			Doonons	o Doononoo		
						Total	se Response Percent	Points	Avg
Office 365						21	78%	n/a	n/a
Atomic Learning						2	7%	n/a	n/a
Unaware of these resources						6	22%	n/a	n/a
100041000				Total	Respon	ndents 27			
						ped this question	n) 32	-	
					(Olup	pod imo quodioi	1) 02	_	
9. Share your level of	of satisfaction v	vith SWOCC's	online support	services:					
	Very Satis				satisfied Points)	Very Dissatisfied	Response Total	Points	Avg
Admissions and	55.56% ((15) 18.52%	% (5) 25.93%	(7)	(0) (0 1 1	(1 Points)	07	110	4.0
Registration	(75pts	(20p	ts) (21pt	s) 070	(0)(0pts)		27	116	4.3
Advising and Counse	้ (ออกเร	s) (16p	ts) ´ (15pt	s) (04% (3) 6pts)	0% (0)(0pts)	23	92	4
Bookstore	45.83% (55pts	s) (24p	ts) (12pt	s) (7% (1) 2pts)	8.33% (2) (2pts)	24	95	3.96
Career Services	38.1% (40pts				(0)(0pts	0% (0)(0pts)	21	84	4
Disability Services	30% (6)(3	0pts) 25% (20p			(0)(0pts)	0% (0)(0pts)	20	77	3.85
eLearning/Tech Supp	oort 59.09% (65pts		\ /		(0)(0pts	0% (0)(0pts)	22	96	4.36
Financial Aid	52.17% (60pts		. /		35% (1) 2pts)	4.35% (1) (1pts)	23	95	4.13
Library Databases	54.17% ((65pts	(13) 29.179	6 (7) 16.67%	(4) 0%	(0)(0pts)		24	105	4.38
Testing	60% (1 (75pts	5) 24%	(6) 16% ((4) 0%	(0)(0pts)	0% (0)(0pts)	25	111	4.44
Tutoring	52.63% ((50pts	(10) 21.05%	6 (4) 26.32%	(5) 0%	(0)(0pts)	0% (0)(0pts)	19	81	4.26
Student Complaints	36.84% (35pts	(7) 15.79%	6 (3) 42.11%	(8)	(0)(0pts)	5.26% (1) (1pts)	19	72	3.79
	(1	/ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	/ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	/	To	tal Respondents	27		
					-	Total Responses	247		
						·			
					101	al Points Earned			
						Point Average	4.15		
					Point W	eighted Average	4.15		
					(skippe	ed this question)	32		
10. Share your level	of satisfaction	with the follow	ving online learr	ning experie	ences:				
V	ery Satisfied (5 Points)	Satisfied (4 Points)	Neutral (3 Points)	Dissatis (2 Poi		Very Dissatisfied (1 Points)	Response Total	Points	Avg
Locating the course Syllabus	66.67% (18) (90pts)	29.63% (8) (32pts)	0% (0)(0pts	0% (0)(0pts)	3.7% (1)(1pts)	27	123	4.56
	55.56% (15) (75pts)	25.93% (7) (28pts)	0% (0)(0pts	14.81% (8pt		3.7% (1)(1pts)	27	112	4.15
Posting and	62.96% (17) (85pts)	22.22% (6) (24pts)	7.41% (2) (6pts)		-	3.7% (1)(1pts)	27	118	4.37
	55.56% (15) (75pts)	29.63% (8) (32pts)	7.41% (2) (6pts)	7.41% (2)(4pts)	0% (0)(0pts)	27	117	4.33
	69.23% (18) (90pts)	30.77% (8) (32pts)	0% (0)(0pts)) 0% (0)(0pts)	0% (0)(0pts)	26	122	4.69
	60.87% (14)	21.74% (5)	17.39% (4)	0% (0)(0pts)	0% (0)(0pts)	23	102	4.43

support		(70pts)	(20pts))	(12pts)									
Technology hardware/so support	ftware	68.18% (15) (75pts)	9.09% (2)(8pts)	22.73% ((15pts)		ots)	0% (0)(0p	ots)	22		98	4	.45
Overall onlin course expe		46.15% (12) (60pts)	42.31% ((44pts)		7.69% (2 (6pts)	0% (0)(0)	ots)	3.85% (1)(1pts)	26		111	4	.27
							To	tal Respond	ents	27				
							-	Total Respor	nses	205			_	
							Tota	al Points Ear	rned	903				
								Point Ave	rage	4.4				
						Poir	nt W	eighted Ave	rage	4.4				
						(sl	kipp	ed this ques	tion)	32				
11. How do	you cor	nmunicate wit	h your online	e instru	ctor(s) abo	out your course	e(s)?		Resno	nee F	Respon:	88		
<u> </u>									Tota		Percer		ints	Avg
Discussion forum									7		26%	r	n/a	n/a
Email									26	1	96%		n/a	n/a
Phone Assignment	or								4		15%	r	n/a	n/a
Gradebook Feedback Comments									6		22%	r	n/a	n/a
Other, please specify view	e								1		4%	r	n/a	n/a
						To	otal F	Respondents	s 27	,				
								(skipped th	is quest	ion)	32			
	Excell (5 Poi		ong with reg Good Points)	Neu		Fair (2 Points)		Poor (1 Points)		onse tal	Poir	nts	А	wg
Amount of interaction with other students	22.22% (30p		33% (9) 36pts)		3% (7) pts)	14.81% (4) (8pts)	3.	7% (1)(1pts) 2	.7	96	6	3.	.56
Amount of interaction with instructor	29.63% (40p		93% (7) 28pts)		2% (6) (pts)	1.11% (3)(6pts) 11.	.11% (3)(3pt	s) 2	7	95	5	3.	.52
						To	otal	Respondent	s 2	7				
							Tota	al Response	s 5	4	_			
						То	tal F	oints Earne	d 19	91	_			
							F	Point Averag	e 3.	54	_			
						Point V	Veig	hted Averag	е 3.	54	_			
						(skipp	ped 1	this question	1) 3	2	_			
13. Would y	ou take	another onlin	e course thro	ough S	WOCC?			D	esponse	Pos	nonco			
									Total	Pe	rcent	Poin		Avg
Yes No									24 3		9% 1%	n/a n/a		n/a n/a
140						Total F	Resr	ondents	27		00%	11/4		II/a
								kipped this q			32			
		perience with n, eLearning?		earning	Managen	nent System (Ll			,		ne Lear	ning		
									onse F tal	Respo Perce		Points		Avg
Have not use Learning Ma System								1	5	56%	, 0	n/a		n/a

Moodle	Canvas	3 11%	n/a	n/a
Blackboard	Moodle			
Total Respondents 27			11/ 65	117 65
Skipped this question		3 11%	n/a	n/a
15. How would you rate your experience with SWOCC's eLearning Learning Management System compared to other systems you have used?		Total Respondents 27		
15. How would you rate your experience with SWOCC's eLearning Learning Management System compared to other systems you have used?		(skipped this question) 32	-	
Response Points Response Points Avg Response Points Avg Response Points Avg Response Points Avg Response Points Response Points Response	45 Hawward van sata van		-	
Report Points Report Points Report Points Report Points Report		experience with 5w000 s elearning learning management system compared to	other sys	tems you
	nave useu:		Points	Δνα
Sood (4 Points)				
Neutral (3 Points)				
Fair (2 Points)				
Poor (1 Points)		4 33%	12	12
Total Respondents 12 100% Total Responses 12 Total Responses 4 Response 4 Response 4 Response 4 Response 4 Response 4 Response 5 Response 5 Response 7 7 7 7 7 7 7 7 7	Fair (2 Points)	0 0%	0	0
Total Responses 12 Total Point Earned 48 Response 4	Poor (1 Points)	0 0%	0	0
Total Points Earned 48 Point Average 44 Point Weighted Average 44 Point Weighted Average 45 Point Weighted		Total Respondents 12 100%		
Point Average Average		Total Responses 12		
Point Weighted Average A (skipped this question) 47		Total Points Earned 48		
		Point Average 4		
16. Age group:		Point Weighted Average 4		
16. Age group:		(skipped this question) 47		
Under 18 Response Total Response Percent Response Percent Points Avg 18-19 8 30% n/a n/a 20-21 3 111% n/a n/a 22-24 4 15% n/a n/a 25-29 3 111% n/a n/a 30-34 2 7% n/a n/a 40-49 3 111% n/a n/a 56-64 3 111% n/a n/a 56-64 3 111% n/a n/a 56-64 3 11% n/a n/a 10mknown/unreported 1 4% n/a n/a 11 4% n/a n/a n/a 17. Current Work Status: Total Respondents 27 26% n/a n/a 18. Elitime 7 26% n/a n/a n/a 19 childitime 7 26% n/a n/a		(11 1 /		
Note Percent Points Avg Under 18	16. Age group:			
Note Percent Points Avg Under 18				
18-19		Total Percent	Points	Avg
20-21				
22-24			n/a	n/a
1 1 1 1 1 1 1 1 1 1	20-21	3 11%	n/a	n/a
30-34 2 7% n/a n/a n/a 35-39 0 0 % n/a n/a n/a 140-49 3 11% n/a n/a n/a 150-64 3 11% n/a n/a n/a 150-64 3 11% n/a n/a n/a 150-64 0 0 % 0 0 % n/a n/a 150-64 0 0 % 0 0 % n/a n/a 150-64 0 0 %	22-24	4 15%	n/a	n/a
10	25-29	3 11%	n/a	n/a
1 1 1 1 1 1 1 1 1 1	30-34	2 7%	n/a	n/a
1 1 1 1 1 1 1 1 1 1	35-39	0 0%	n/a	n/a
50-64 3 11% n/a n/a n/a 65 and over 0 0% n/a n/a n/a Unknown/unreported 1 4% n/a n/a n/a Total Respondents 27 100%	40-49	3 11%	n/a	n/a
1	50-64		n/a	n/a
Total Respondents 1 4% n/a n/a		0 0%		
Total Respondents 27 100% (skipped this question) 32				
17. Current Work Status: 17. Current Work Status:			117 65	11,00
17. Current Work Status: Response Total Percent Points Avg		· · · · · · · · · · · · · · · · · · ·		
Response Response Points Avg		(skipped this question) 32		
Response Response Points Avg				
Full time	17. Current Work Status:			
Full time		· · · · · · · · · · · · · · · · · · ·	Points	Avg
Part time 7 26% n/a n/a Work from home full time 0 0% n/a n/a Self-Employed or flexible schedule 0 0% n/a n/a Unemployed 7 26% n/a n/a Retired 0 0% n/a n/a Prefer not to answer 6 22% n/a n/a Total Respondents 27 100% n/a n/a 18. Approximately how far do you live from the SWOCC campus? Response Total Response Percent Points Avg I live in housing on the SWOCC campus 2 7% n/a n/a	Full time		n/a	n/a
Work from home full time 0 0 0% n/a n/a N/a				
Self-Employed or flexible schedule				
Value Valu		U 0%	rı/a	n/a
Retired 0 0 0% n/a n/a Prefer not to answer 6 22% n/a n/a Total Respondents 27 100% (skipped this question) 32 18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus	schedule	0 0%	n/a	n/a
Prefer not to answer 6 22% n/a n/a Total Respondents 27 100% (skipped this question) 32 18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus	Unemployed			
Total Respondents 27 100% (skipped this question) 32 18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus	Retired			n/a
(skipped this question) 32 18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus 2 7% n/a n/a	Prefer not to answer	6 22%	n/a	n/a
(skipped this question) 32 18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus 2 7% n/a n/a		Total Respondents 27 100%		
18. Approximately how far do you live from the SWOCC campus? Response Response Points Avg I live in housing on the SWOCC campus 2 7% n/a n/a		<u> </u>		
Response Response Points Avg I live in housing on the SWOCC campus Response Points Avg 2 7% n/a n/a		(skipped this question) 32		
Response Response Points Avg I live in housing on the SWOCC campus Response Points Avg 2 7% n/a n/a	18. Approximately how far do	you live from the SWOCC campus?		
Total Percent Points Avg I live in housing on the SWOCC campus 2 7% n/a n/a	To: Approximately new lar as	you not nom the overest campus.		
I live in housing on the SWOCC campus 2 7% n/a n/a			Dointo	۸۷۵
SWOCC campus			FUITIS	Avg
	I live in housing on the SWOCC campus	2 7%	n/a	n/a
	1-5 miles	11 41%	n/a	n/a

6-10 miles 11-20 miles	2 2		7% 7%	n/a n/a		n/a
21-30 miles	3		11%	n/a		n/a
31-40 miles	4		15%	n/a		n/a
41-50 miles	0)	0%	n/a		n/a
more than 50 miles	2)	7%	n/a		n/a
Prefer not to answer	1		4%	n/a		n/a
	Total Respondents 27	7	100%			
	(skipped this ques	stion)	32	_		
19. How many course	s total are you taking this term?		esponse	_		
	Tota		Percent	Points		Avg
1	1		4%	n/a		n/a
2	3		11%	n/a		n/a
3	6		22%	n/a		n/a
4	11		41%	n/a		n/a
5	4		15%	n/a		n/a
More than 5	2		7%	n/a		n/a
	Total Respondents 27	7	100%	_		
	(skipped this ques	tion)	32	-		
	vith any SWOCC extracurricular activities or clubs?	Respo Tota	nse Res	sponse ercent	oints	Avg
At least one SWOCC student activity or club		Respo Tota		sponse Percent P	oints n/a	Avg n/a
SWOCC student activity or club Associated Student Government		1010	4	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
SWOCC student activity or club Associated Student		1		4%	n/a	n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC activities or		1 0	(4%	n/a n/a	n/a n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC		0	(4% 0% 4%	n/a n/a n/a	n/a n/a n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC activities or clubs Other, please	Total Respondents	1 0 1 25	9	4% 0% 4%	n/a n/a n/a	n/a n/a n/a n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC activities or clubs Other, please	Total Respondents	1 0 1 25 0 s 27	9	4% 0% 4% 03%	n/a n/a n/a	n/a n/a n/a n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC activities or clubs Other, please specify		1 0 1 25 0 s 27	9	4% 0% 4%	n/a n/a n/a	n/a n/a n/a n/a
SWOCC student activity or club Associated Student Government (ASG) Athletics I am not involved with any SWOCC activities or clubs Other, please specify	Total Respondents	1 0 1 25 0 s 27 nis questi	9	4% 0% 4% 03% 0%	n/a n/a n/a	n/a n/a n/a n/a
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