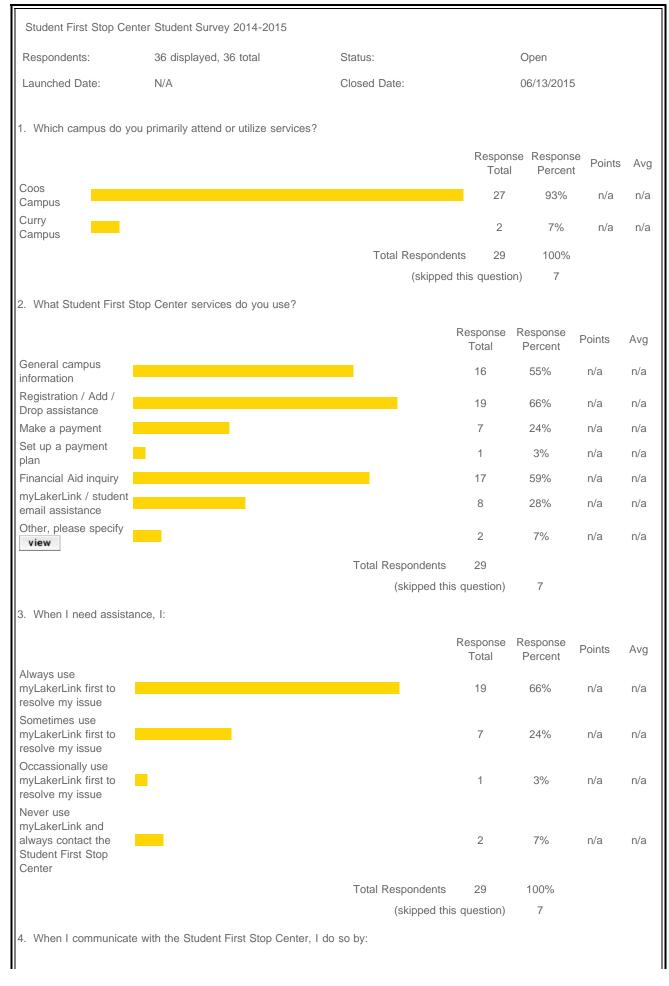
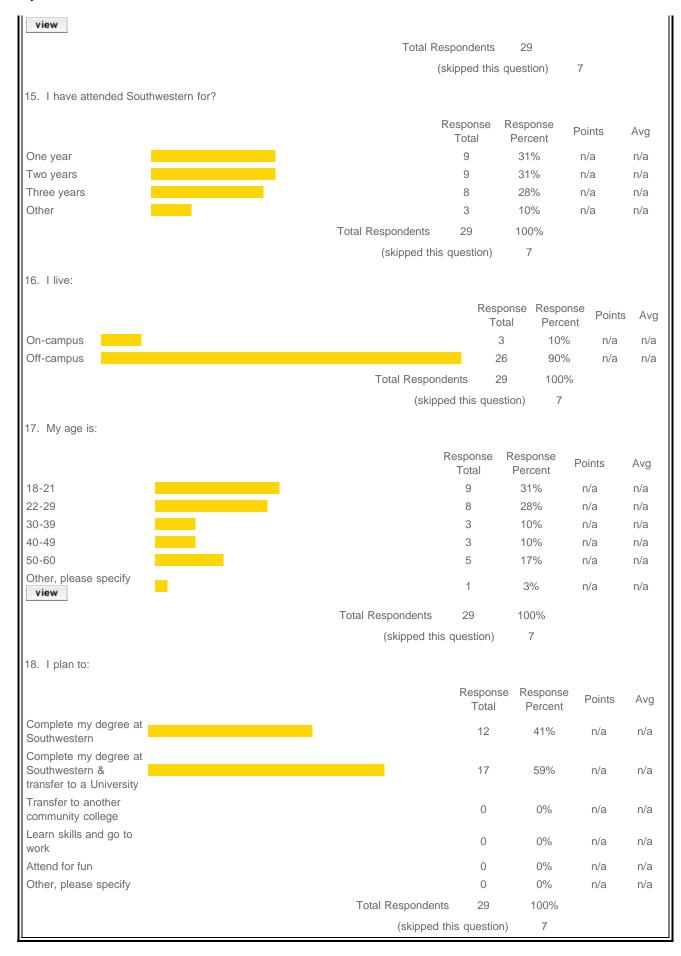
Southwestern Oregon Community College



	Respon Total		Points	Avg
Visiting Dellwood hall	24	83%	n/a	n/a
Calling	13	45%	n/a	n/a
Emailing	4	14%	n/a	n/a
Faxing	0	0%	n/a	n/a
Online inquiry	2	7%	n/a	n/a
Other, please specify	0	0%	n/a	n/a
Total Respondents	3 29			
(skipped th	nis questic	on) 7		
5. When I visit, call, or email the Student First Stop Center, I am quickly assisted?				
	esponse Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	11	38%	55	55
Agree (4 Points)	14	48%	56	56
Neutral (3 Points)	3	10%	9	9
Disagree (2 Points)	1	3%	2	2
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents	29	100%		
Total Res	sponses	29		
Total Points	Earned	122		
Point A	Average	4.21		
Point Weighted	Average	4.21		
(skipped this q	uestion)	7		
6. When I visit, call, or email the Student First Stop Center, information is explained clea	rly to me?			
7	sponse Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	11	38%	55	55
Agree (4 Points)	10	34%	40	40
Neutral (3 Points)	5	17%	15	15
Disagree (2 Points)	2	7%	4	4
Strongly Disagree (1 Points)	1	3%	1	1
Total Respondents	29	100%		
Total Res	ponses	29		
Total Points	Earned	115		
Point A	Average	3.97		
Point Weighted A	Average	3.97		
(skipped this qu	uestion)	7		
7. When I visit, call, or email the Student First Stop Center, I am treated with respect?				
•	sponse Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	12	41%	60	60

Agree (4 Points)		10	34%	40	40
Neutral (3 Points)		7	24%	21	21
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
	Total Respondents	29	100%		
	Total Resp	ponses	29		
	Total Points	Earned	121		
	Point A	verage	4.17		
	Point Weighted A	_	4.17		
	(skipped this qu	_	7		
By the end of my visit or call to the Student First Stop Cell					
o. By the end of my visit of call to the Student First Stop Cel	nter, i have answers to my qu	uestions			
		sponse Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		8	28%	40	40
Agree (4 Points)		14	48%	56	56
Neutral (3 Points)		5	17%	15	15
Disagree (2 Points)		1	3%	2	2
Strongly Disagree (1 Points)		1	3%	1	1
	Total Respondents	29	100%		
	Total Res	ponses	29		
	Total Points	Earned	114		
	Point A	Average	3.93		
	Point Weighted A	Average	3.93		
	(skipped this qu	uestion)	7		
When I visit the Student First Stop Center, the lobby is class.	ean and welcoming?				
		sponse Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		14	48%	70	70
Agree (4 Points)		13	45%	52	52
Neutral (3 Points)		2	7%	6	6
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
	Total Respondents	29	100%		
	Total Res	ponses	29		
	Total Points	Earned	128		
	Point A	Average	4.41		
	Point Weighted A	_	4.41		
	(skipped this qu	_	7		
My overall experience with the Student First Stop Center		,			
•	Res	sponse	Response	Points	Avg
Strongly Agree (5	ı	Γotal	Percent		
Points)		12	41%	60	60

Agree (4 Point	s) 11	38	3% 4	4 '	44
Neutral (3 Poir		17	7% 1		15
Disagree (2 Po		3'	% 2		2
Strongly Disag Points)	o (1	0	% 0)	0
,	Total Respondents 29	100	0%		
	Total Respor	nses 2	9		
	Total Points Ea	rned 12	21		
	Point Ave	rage 4.	17		
	Point Weighted Ave	rage 4.	17		
	(skipped this ques	_	7		
1. Other serv	rices or resources I would like to access when visiting Dellwood hall or feedba	ack I would	like to share		
		Total Resp	oondents	10	
	(sk	sipped this o	question)	26	
2. I am awar	e the Student First Stop Center uses my college email to communicate with m	ne.			
	, , ,		Response		
		Total	Percent	Points	А١
'es		29	100%	n/a	n/
lo		0	0%	n/a	n/
	Total Respondents	29	100%		
	(skipped this e that I can use myLakerLink to sign up for direct deposit, check my financial ail my advisor, and so much more.	aid status, r			
	e that I can use myLakerLink to sign up for direct deposit, check my financial	aid status, r		ment Points	A۱
erification, em	e that I can use myLakerLink to sign up for direct deposit, check my financial	aid status, r Response Total 29	Response Percent 100%	Points n/a	n/
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erification, em	e that I can use myLakerLink to sign up for direct deposit, check my financial ail my advisor, and so much more. Total Re	Response Total 29 0 espondents	Response Percent 100% 0% 29	Points n/a	n/
erification, em ⁄es No	e that I can use myLakerLink to sign up for direct deposit, check my financial ail my advisor, and so much more. Total Re	Response Total 29 0 espondents	Response Percent 100% 0%	Points n/a	n/
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erification, emerification, emerific	e that I can use myLakerLink to sign up for direct deposit, check my financial ail my advisor, and so much more. Total Re	Response Total 29 0 espondents s question) Respo Tota 28 29 22 11 7	Response Percent 100% 0% 29 7 Inse Respon al Percer 97% 100% 76% 38% 24%	Points n/a n/a Se Points n/a n/a n/a n/a n/a	Av n/s n/s n n n n
	e that I can use myLakerLink to sign up for direct deposit, check my financial ail my advisor, and so much more. Total Re	Response Total 29 0 espondents s question) Respo Tota 28 29 29 22 11 7	Response Percent 100% 0% 29 7 Inse Respon al Percer 97% 100% 76% 38% 24%	Points n/a n/a se Points n/a n/a n/a n/a n/a n/a	n/n/n/n/n/n/n



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