Southwestern Oregon Community College

Respondents:	50 displayed,	181 total	Status:			Open		
Nespondents.	50 displayed,	101 lotai	Status.			Ореп		
Launched Date:	N/A		Closed Date:			5		
Did you use the South	western library o	nline in the pas	st twelve (12) months?					
					Response Total	Response Percent	Points	Avg
Yes					28	56%	n/a	n/a
No					22	44%	n/a	n/a
			Total Resp	pondents	50	100%		
2. Did you use the South	western library in	person in the	past twelve (12) month	hs?				
					Response Total	e Response Percent	Points	Αv
Yes					40	80%	n/a	n/a
No					10	20%	n/a	n/a
			Total R	Respondent	s 50	100%	_	
3. How often do you com	e in to use the lib	rary?						
				I	Response Total	Response Percent	Points	Avg
Frequently (At least weekly)					19	38%	n/a	n/a
Occasionally (Monthly)					11	22%	n/a	n/a
Seldom (Quarterly)					14	28%	n/a	n/a
Novor					_			
NOVEI			Total Resp	ondents	6 50	100%	n/a	n/a
	ion, what hours o	do you most lik	<u> </u>	ore than o	50 ne if applica	100% ble)		
	ion, what hours o	do you most lik	<u> </u>	ore than o	50 ne if applica Response F	ble) Response Percent	Points	
 Regardless of the locat Mornings 	ion, what hours o	do you most lik	<u> </u>	ore than o	50 ne if applica Response F Total 9	ble) Response Percent 19%	Points n/a	Avg n/a
 Regardless of the locat Mornings Afternoons 		do you most lik	<u> </u>	ore than o	50 ne if applica Response F Total 9 16	ble) Response Percent 19% 33%	Points n/a n/a	Avg n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm		do you most lik	<u> </u>	ore than o	50 ne if applica Response F Total 9 16 6	ble) Response Percent 19% 33% 12%	Points n/a n/a n/a	Avg n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm)		do you most lik	<u> </u>	ore than o	50 ne if applica Response F Total 9 16 6 12	100% ble) Response Percent 19% 33% 12% 25%	Points n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm)		do you most lik	e to study? (Check m	ore than o	50 ne if applica Response F Total 9 16 6 12 5	100% ble) Response Percent 19% 33% 12% 25% 10%	Points n/a n/a n/a	Avg n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm)		do you most lik	e to study? (Check m	ore than or	50 ne if applica Response F Total 9 16 6 12 5 48	100% ble) Response Percent 19% 33% 12% 25% 10%	Points n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a
Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward)			e to study? (Check m Total Respo	ondents	50 ne if applica Response F Total 9 16 6 12 5 48	100% ble) Response Percent 19% 33% 12% 25% 10%	Points n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward)			e to study? (Check m Total Respo	ondents sipped this enings?	50 ne if applica Response F Total 9 16 6 12 5 48 question)	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2	Points n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the libra			e to study? (Check m Total Respo	ondents sipped this enings?	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2	Points n/a n/a n/a n/a n/a n/a Points	Avg n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the librates			e to study? (Check m Total Respo	ondents sipped this enings?	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total 13	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2 Response Percent 26%	Points n/a n/a n/a n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the librations Yes No If yes, which hours or			e to study? (Check m Total Respo	ondents sipped this enings?	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2	Points n/a n/a n/a n/a n/a n/a Points	Avg n/a n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the libration of the location o			e to study? (Check m Total Respo	ondents sipped this	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total 13 22 15	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2 Response Percent 26% 44% 30%	Points n/a n/a n/a n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the libration Yes No If yes, which hours or days?	ary if it were ope	n on Sunday a	e to study? (Check m Total Responsite forms on the even	ondents sipped this	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total 13 22	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2 Response Percent 26% 44%	Points n/a n/a n/a n/a n/a n/a n/a n/a	Avg n/a n/a n/a n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the libration Yes No If yes, which hours or days?	ary if it were ope	n on Sunday a	Total Responsite (Skafternoon or in the even	ondents sipped this	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total 13 22 15 50	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2 Response Percent 26% 44% 30% 100% Response	Points n/a n/a n/a n/a n/a n/a n/a n/a Points n/a n/a n/a	Avg n/a n/a n/a n/a Avg n/a n/a
4. Regardless of the locat Mornings Afternoons Early Evenings (5 to 7 pm) Late Evenings (7 to 9 pm) Nights (9 pm onward) 5. Would you use the libration Yes No If yes, which hours or	ary if it were ope	on on Sunday a	Total Responsition of the even atternal of the study? (Check management of the study?) Total Responsition of the even atternal of the study?	ondents sipped this enings?	50 ne if applica Response F Total 9 16 6 12 5 48 question) Response Total 13 22 15 50	100% ble) Response Percent 19% 33% 12% 25% 10% 100% 2 Response Percent 26% 44% 30% 100% Response	Points n/a n/a n/a n/a n/a n/a Points n/a n/a n/a n/a	n/a Avg n/a n/a n/a n/a n/a n/a n/a Avg n/a n/a n/a

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	17.07% (7)	48.78% (20)	26.83% (11)	4.88% (2)	2.44% (1)	41	n/a	n/a
Journal/magazine newspaper collection print version)	24.39% (10)	31.71% (13)	36.59% (15)	4.88% (2)	2.44% (1)	41	n/a	n/a
Audiovisual materials e.g. videos, audio cassettes, CD, DVD, etc.)	17.07% (7)	39.02% (16)	34.15% (14)	4.88% (2)	4.88% (2)	41	n/a	n/a
				Tot	al Respondents	43		
				(skippe	d this question)	7		
7. Please add commer	nts if you care to s	share your reas	sons:					
					Total 1	Respondents	12	
						his question)		
8. Have you used the li	ibrary's reference	books (encycle	opedias, dictiona	aries) in the las	t 12 months?			
					Response Total	Response Percent	Points	Avg
Yes					13	27%	n/a	n/a
No					35	73%	n/a	n/a
				Total Responder	nts 48	100%		
				(skipped	I this question)	2		
9. How satisfied are yo	ou with the digital	resources?						
o. Thow saliened are ye	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very	Response	Points	Avg
Databases					Dissatisfied	Total 44		n/a
e-Books	29.55% (13) 20% (8)	38.64% (17)	25% (11) 45% (18)	4.55% (2) 2.5% (1)	2.27% (1) 2.5% (1)	44	n/a n/a	n/a
Library's web page	. ,			, ,	. ,			
ease of navigation	29.27% (12)	41.46% (17)	24.39% (10)	0% (0)	4.88% (2)	41	n/a	n/a
				Total Respondents 43				
				(skipped	this question)	7		
10. Please add comme	ents if you care to	share your rea	asons:					
10. Please add comme	ents if you care to	share your rea	asons:			Respondents		
10. Please add comme	ents if you care to	share your rea	asons:			Respondents		
10. Please add comme11. How satisfied are y		•	asons:					
		v staff?	Neutral	Dissatisfied				Avç
11. How satisfied are y	ou with the library	v staff?		Dissatisfied 0% (0)	(skipped t	his question) Response	44	
11. How satisfied are y Library staff is helpful and knowledgeable	ou with the library	staff? Satisfied	Neutral		(skipped to	his question) Response Total	Points	n/a
11. How satisfied are y Library staff is helpful and knowledgeable	Very Satisfied	v staff? Satisfied 19.57% (9)	Neutral 8.7% (4)	0% (0) 2.22% (1)	Very Dissatisfied 2.17% (1)	Response Total	Points	n/a
11. How satisfied are y Library staff is helpful and knowledgeable	Very Satisfied	v staff? Satisfied 19.57% (9)	Neutral 8.7% (4)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1)	Response Total 46 45	Points	n/a
11. How satisfied are y Library staff is helpful and knowledgeable Library staff is friendly	Very Satisfied 69.57% (32) 71.11% (32)	y staff? Satisfied 19.57% (9) 17.78% (8)	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents	Response Total 46 45 46	Points	n/a
11. How satisfied are y Library staff is helpful and knowledgeable Library staff is friendly	Very Satisfied 69.57% (32) 71.11% (32)	y staff? Satisfied 19.57% (9) 17.78% (8)	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents I this question)	Response Total 46 45 46 4	Points n/a n/a	n/a
	Very Satisfied 69.57% (32) 71.11% (32)	y staff? Satisfied 19.57% (9) 17.78% (8)	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents I this question)	Response Total 46 45 46 4	Points n/a n/a 9	Avç n/a
11. How satisfied are y Library staff is helpful and knowledgeable Library staff is friendly	Very Satisfied 69.57% (32) 71.11% (32)	y staff? Satisfied 19.57% (9) 17.78% (8)	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents I this question)	Response Total 46 45 46 4	Points n/a n/a 9	n/a
11. How satisfied are y Library staff is helpful and knowledgeable Library staff is friendly	Very Satisfied 69.57% (32) 71.11% (32) ents if you care to	staff? Satisfied 19.57% (9) 17.78% (8) share your rea	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents I this question)	Response Total 46 45 46 4	Points n/a n/a 9	n/a
11. How satisfied are y Library staff is helpful and knowledgeable Library staff is friendly 12. Please add comme	Very Satisfied 69.57% (32) 71.11% (32) ents if you care to	staff? Satisfied 19.57% (9) 17.78% (8) share your rea	Neutral 8.7% (4) 6.67% (3)	0% (0) 2.22% (1) Tota	Very Dissatisfied 2.17% (1) 2.22% (1) Il Respondents I this question)	Response Total 46 45 46 4	Points n/a n/a 9	n/a

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Internet access computers	44.19% (19)	30.23% (13)	20.93% (9)	0% (0)	4.65% (2)	43	n/a	n/a
Availability of books and DVDs	32.56% (14)	41.86% (18)	18.6% (8)	2.33% (1)	4.65% (2)	43	n/a	n/a
Interlibrary Loan (ILL) - borrowing items from libraries outside of Coos County	59.09% (26)	22.73% (10)	15.91% (7)	0% (0)	2.27% (1)	44	n/a	n/a
Reference - library staff answering your questions	54.55% (24)	29.55% (13)	11.36% (5)	2.27% (1)	2.27% (1)	44	n/a	n/a
				Total I	Respondents	s 46		
				(skipped t	nis question)) 4		
14. Please add commen	ts if you care to	share your rea	sons:					
			Total Respondents					
					(skipped	this question)	47	
46. Wassan abla to fin	-1 4b - : f st -				(skipped	Respondents this question)	31	
16. Were you able to fin have served you better?	d the information	on you were look	king for in our p	print or electronic	resources?	If not, is there	a way we	could
	Total Respondents							
					(skipped	this question)	35	
17. What would you like	to see improve	d/changed in the	e library?					
					Tota	21		
					(skipped	this question)	29	
18. I am currently a								
					Response Total	Response Percent	Points	Avg
Southwestern Student					26	52%	n/a	n/a
Southwestern Faculty/Staff					25	50%	n/a	n/a
Library patron					8	16%	n/a	n/a
				Total Respondents	50			

Southwestern Oregon Community College does not discriminate on the basis of race, color, gender, sexual orientation, marital status, religion, national origin, age, disability status, or protected veterans in employment, education, or activities as set forth in compliance with federal and state statutes and regulations.

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