Southwestern Oregon Community College http://survey.socc.edu/PrintOverview.aspx?SurveyID=m6L0llm

Library Survey Winter	2013								
Respondents:	66 displayed, 66 total Status:			:	Closed				
Launched Date:	02/02/2013		Closed	d Date:	02/18/2013				
Did you use the Sou	ithwestern library	online in the na	et siv (6) month	e?					
1. Did you doc the ood	anwestern library	orilline in the pe	ot six (o) months	3:					
					Response Total	Response Percent	Points	Avg	
Yes					35	56%	n/a	n/a	
No					28	44%	n/a	n/a	
			Tot	tal Respondents	63	100%			
				(skipped thi	s question)	3			
2. Did you use the Sou	ıthwestern librarv	in person in the	e past six (6) mo	onths?					
		poroon a	, past six (s)s		Response	Response	Delete	Δ.	
					Total	Percent	Points	Avg	
Yes					39	62%	n/a	n/a	
No					24	38%	n/a	n/a	
			To	tal Respondents	63	100%			
				(skipped th	is question)	3			
3. How satisfied are yo	u with the library	resources and	services for: Lib	orary collections:					
·	,			·		Dooponoo			
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg	
Book Collection	15.52% (9)	37.93% (22)	43.1% (25)	3.45% (2)	0% (0)	58	n/a	n/a	
Journal/magazine /newspaper collection (print version)	10.34% (6)	41.38% (24)	44.83% (26)	3.45% (2)	0% (0)	58	n/a	n/a	
Electronic resources (e.g. EBSCOhost, Coastline card catalog, etc.)	25.86% (15)	37.93% (22)	32.76% (19)	3.45% (2)	0% (0)	58	n/a	n/a	
Audiovisual materials (e.g. videos, audio cassettes, CD, DVD, etc.)	10.53% (6)	36.84% (21)	50.88% (29)	1.75% (1)	0% (0)	57	n/a	n/a	
•				Total	l Respondents	s 60			
				(skipped	this question) 6			
4. How satisfied are yo	u with the library	resources and	services for: Lib	orary web pages:			_		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg	
Library's web page ease of navigation	25% (15)	43.33% (26)	31.67% (19)	0% (0)	0% (0)	60	n/a	n/a	
Are you able to get the information you were searching for	24.07% (13)	46.3% (25)	29.63% (16)	0% (0)	0% (0)	54	n/a	n/a	
				Total	Respondents	60			
				(skipped t	his question)	6			
5. How satisfied are yo	u with the library	resources and	services for: Lib	orary staff:	·				
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg	
	very Calistica								
Library staff is helpful and knowledgeable	56.6% (30)	22.64% (12)	20.75% (11)	0% (0)	0% (0)	53	n/a	n/a	

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					Total Responder	nts 53		_
				(ski	pped this questic	n) 13	_	
6. How satisfied are you	u with the library	resources and	services for:	Library faciliti	es and equipmer	nt:		
	Very Satisfied	Satisfied	Neutral	Dissatisfi	ed Very Dissatisfie	Response d Total	Points	Avg
COASTLINE computers (online catalog)	34.62% (18)	23.08% (12)	40.38% (21	1.92% (0% (0)	52	n/a	n/a
nternet access computers	25% (13)	23.08% (12)	50% (26)	1.92% (1	0% (0)	52	n/a	n/a
					Total Responder	nts 53		
				(ski	oped this questio	n) 13	_	_
7. How satisfied are you	u with the library	resources and	services for:	Library servic	es:			
	Very Satisfied	Satisfied	Neutral	Dissatisfie	ed Very Dissatisfied	Response d Total	Points	Avg
Circulation - checking books and library materials in and out	42.59% (23)	29.63% (16)	25.93% (14)	1.85% (1) 0% (0)	54	n/a	n/a
Inter-library Loan - borrowing items from other libraries	38.46% (20)	25% (13)	34.62% (18)	1.92% (1) 0% (0)	52	n/a	n/a
Reference - library staff answering your questions	48.08% (25)	23.08% (12)	28.85% (15)	0% (0)	0% (0)	52	n/a	n/a
					Total Responden	ts 54		
				(skir	ped this question	n) 12		-
8 Would you like to use	the library on t	the weekende?						
		Yes		No		Response Total	Points	Avg
Saturdays		Yes 58.82% (30)		41.18%	` '	Total 51	n/a	n/a
Saturdays		Yes		41.18% 46.94%	(23)	Total 51 49		
Saturdays		Yes 58.82% (30)		41.18% 46.94% Tota	(23) al Respondents	Total 51 49 51	n/a	n/a
8. Would you like to use Saturdays Sundays 9. How often do you cor		Yes 58.82% (30)		41.18% 46.94% Tota	(23)	Total 51 49	n/a	n/a
Saturdays Sundays		Yes 58.82% (30)	,	41.18% 46.94% Tota	(23) al Respondents	Total 51 49 51	n/a	n/a n/a
Saturdays Sundays 9. How often do you con n the second floor ibrary space	me in to study?	Yes 58.82% (30) 53.06% (26) Occasior	ly) (Qu	41.18% 46.94% Tota (skipped	(23) al Respondents d this question)	Total 51 49 51 15 Response	n/a n/a	n/a n/a
Saturdays Sundays 9. How often do you con n the second floor ibrary space n the third floor open	me in to study? Frequently (Weekly)	Yes 58.82% (30) 53.06% (26) Occasior (Monthl	(4) (Qu	41.18% 46.94% Tota (skipped	(23) al Respondents d this question) Never	Total 51 49 51 15 Response Total	n/a n/a	n/a
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open	me in to study? Frequently (Weekly) 9.8% (5)	Yes 58.82% (30) 53.06% (26) Occasior (Monthl	(4) (Qu	41.18% 46.94% Tota (skipped eldom parterly) 69% (8) 38% (8)	(23) al Respondents d this question) Never 66.67% (34)	Total 51 49 51 15 Response Total 51 52	n/a n/a Points n/a	n/a n/a Avg
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open	me in to study? Frequently (Weekly) 9.8% (5)	Yes 58.82% (30) 53.06% (26) Occasior (Monthl	(4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 69% (8) 38% (8)	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36)	Total 51 49 51 15 Response Total 51 52	n/a n/a Points n/a	n/a n/a Avg
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open area space	me in to study? Frequently (Weekly) 9.8% (5) 11.54% (6)	Yes 58.82% (30) 53.06% (26) Occasior (Monthl	(4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 69% (8) 38% (8)	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36) otal Respondents	Total 51 49 51 15 Response Total 51 52 51	n/a n/a Points n/a	n/a n/a Avg
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open area space	me in to study? Frequently (Weekly) 9.8% (5) 11.54% (6)	Yes 58.82% (30) 53.06% (26) Occasior (Monthl	(4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 69% (8) 38% (8)	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36) otal Respondents ed this question)	Total 51 49 51 15 Response Total 51 52 51	n/a n/a Points n/a	n/a n/a Avg
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open area space 10. Did you know the lib Can provide individual instruction in the use of online databases?	me in to study? Frequently (Weekly) 9.8% (5) 11.54% (6)	Yes 58.82% (30) 53.06% (26) Occasior (Month) 7.84% ((4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 59% (8) 38% (8)	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36) otal Respondents ed this question)	Total 51 49 51 15 Response Total 51 52 51 15 Response	n/a n/a Points n/a n/a	n/a n/a n/a Avg n/a
Saturdays Sundays 9. How often do you con in the second floor ibrary space in the third floor open area space 10. Did you know the lib Can provide individual instruction in the use of online databases? Obtain books from outsiche Coastline library systems	me in to study? Frequently (Weekly) 9.8% (5) 11.54% (6) prary:	Yes 58.82% (30) 53.06% (26) Occasior (Monthl 7.84% (3.85% ((4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 69% (8) 38% (8) To (skipp	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36) otal Respondents ed this question)	Total 51 49 51 15 Response Total 51 52 51 15 Response Total	n/a n/a Points n/a n/a Points	n/a n/a n/a Avg n/a
Saturdays Sundays 9. How often do you con In the second floor ibrary space In the third floor open area space 10. Did you know the lib	me in to study? Frequently (Weekly) 9.8% (5) 11.54% (6) prary:	Yes 58.82% (30) 53.06% (26) Occasior (Monthl 7.84% (3.85% (Yes 60% (30)	(4) (Qu	41.18% 46.94% Tota (skipped eldom larterly) 59% (8) 38% (8) To (skipp	(23) al Respondents d this question) Never 66.67% (34) 69.23% (36) otal Respondents ed this question)	Total 51 49 51 15 Response Total 51 52 51 15 Response Total 55 52 51 55 55 Total 50	n/a n/a Points n/a Points n/a	n/a n/a n/a Avg n/a

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Has some textbooks for classes being taught at SOCC?	78.43% (40)	21.57% (11)	51	n/a	n/a	
		Total Respondent	s 52			
		(skipped this question) 14			
11. What would you like to	see improved/changed in the library?					
			Total Respondents			
		(skipped this question)				
12. I am currently a						
			Response Total	Response Percent	Points	Avg
Southwestern Student			6	12%	n/a	n/a
Southwestern Faculty/Staff			49	94%	n/a	n/a
Library patron			5	10%	n/a	n/a
		Total Respondents	52			
		(skipped this question) 14				

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