

# Southwestern Oregon Community College

## Tutor and Tutoring Lab Student Evaluation Winter 2010

Respondents: 212 displayed, 212 total

Status: Closed

Launched Date: 05/27/2010

Closed Date: 08/16/2010

### 1. Tutor's Name

	Response Total	Response Percent	Points	Avg
Student #1	35	17%	n/a	n/a
Student #2	36	17%	n/a	n/a
Student #3	35	17%	n/a	n/a
Student #4	36	17%	n/a	n/a
Student #5	36	17%	n/a	n/a
Student #6	34	16%	n/a	n/a
Total Respondents		212	100%	





### 2. This tutor created a comfortable learning environment for me.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	185	87%	925	925
Agree (4 Points)	17	8%	68	68
Neutral (3 Points)	5	2%	15	15
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	1	0%	1	1
Not Applicable	3	1%	0	0
Total Respondents		212	100%	
Total Responses			212	
Total Points Earned			1011	
Point Average			4.77	
Point Weighted Average			4.77	





### 3. This tutor knew the subject material well.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	174	82%	870	870
Agree (4 Points)	29	14%	116	116
Neutral (3 Points)	5	2%	15	15
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	1	0%	1	1
Not Applicable	3	1%	0	0
Total Respondents		212	100%	
Total Responses			212	
Total Points Earned			1002	
Point Average			4.73	
Point Weighted Average			4.73	





4. This tutor explained each step clearly.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	174	82%	870	870
Agree (4 Points) 	26	12%	104	104
Neutral (3 Points) 	8	4%	24	24
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	1	0%	1	1
Not Applicable 	3	1%	0	0
Total Respondents		212	100%	
		Total Responses		212
		Total Points Earned		999
		Point Average		4.71
		Point Weighted Average		4.71

5. This tutor made me comfortable about my work.





	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	184	87%	920	920
Agree (4 Points) 	19	9%	76	76
Neutral (3 Points) 	3	1%	9	9
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	1	0%	1	1
Not Applicable 	4	2%	0	0
Total Respondents		212	100%	
		Total Responses		212
		Total Points Earned		1008
		Point Average		4.75
		Point Weighted Average		4.75

6. This tutor made sure I understood the concepts tutored.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	175	83%	875	875
Agree (4 Points) 	28	13%	112	112
Neutral (3 Points) 	4	2%	12	12
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	1	0%	1	1
Not Applicable 	4	2%	0	0
Total Respondents		212	100%	
		Total Responses		212
		Total Points Earned		1000
		Point Average		4.72

Point Weighted Average 4.72




7. I consider the overall effectiveness of this tutor as:

	Response Total	Response Percent	Points	Avg
Excellent (5 Points) 	186	88%	930	930
Good (4 Points) 	15	7%	60	60
Neutral (3 Points) 	6	3%	18	18
Fair (2 Points)	1	0%	2	2
Poor (1 Points)	1	0%	1	1
Not Applicable 	3	1%	0	0
Total Respondents		212	100%	
Total Responses			212	
Total Points Earned			1011	
Point Average			4.77	
Point Weighted Average			4.77	





8. Comments - Tutor Experience

Total Respondents	83
(skipped this question)	129

9. I received help in a timely manner.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	144	69%	720	720
Agree (4 Points) 	20	10%	80	80
Neutral (3 Points)	1	0%	3	3
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	0	0%	0	0
Not Applicable 	45	21%	0	0
Total Respondents		210	100%	
Total Responses			210	
Total Points Earned			803	
Point Average			3.82	
Point Weighted Average			3.81	
(skipped this question)			2	

10. The staff at the front desk were polite.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	142	68%	710	710
Agree (4 Points) 	14	7%	56	56
Neutral (3 Points) 	2	1%	6	6
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	0	0%	0	0
Not Applicable 	52	25%	0	0
Total Respondents		210	100%	
Total Responses			210	

		Total Points Earned	772		
		Point Average	3.68		
		Point Weighted Average	3.66		
		(skipped this question)	2		
11. The staff at the front desk were helpful.					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		140	67%	700	700
Agree (4 Points)		14	7%	56	56
Neutral (3 Points)		2	1%	6	6
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		53	25%	0	0
		Total Respondents	209	100%	
		Total Responses	209		
		Total Points Earned	762		
		Point Average	3.65		
		Point Weighted Average	3.63		
		(skipped this question)	3		
12. I consider the assistance provided by the front desk as:					
		Response Total	Response Percent	Points	Avg
Excellent (5 Points)		143	68%	715	715
Good (4 Points)		11	5%	44	44
Neutral (3 Points)		3	1%	9	9
Fair (2 Points)		0	0%	0	0
Poor (1 Points)		0	0%	0	0
Not Applicable		52	25%	0	0
		Total Respondents	209	100%	
		Total Responses	209		
		Total Points Earned	768		
		Point Average	3.67		
		Point Weighted Average	3.66		
		(skipped this question)	3		
13. I was tutored without distraction.					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		139	67%	695	695
Agree (4 Points)		18	9%	72	72
Neutral (3 Points)		4	2%	12	12
Disagree (2 Points)		1	0%	2	2
Strongly Disagree (1 Points)		1	0%	1	1
Not Applicable		46	22%	0	0
		Total Respondents	209	100%	
		Total Responses	209		

		Total Points Earned	782		
		Point Average	3.74		
		Point Weighted Average	3.72		
		(skipped this question)	3		
14. The Tutoring Services hours work well with my schedule.					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		134	64%	670	670
Agree (4 Points)		20	10%	80	80
Neutral (3 Points)		8	4%	24	24
Disagree (2 Points)		2	1%	4	4
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		45	22%	0	0
		Total Respondents	209	100%	
		Total Responses	209		
		Total Points Earned	778		
		Point Average	3.72		
		Point Weighted Average	3.7		
		(skipped this question)	3		
15. Tutors are available in my subject area.					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		141	67%	705	705
Agree (4 Points)		16	8%	64	64
Neutral (3 Points)		6	3%	18	18
Disagree (2 Points)		1	0%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		45	22%	0	0
		Total Respondents	209	100%	
		Total Responses	209		
		Total Points Earned	789		
		Point Average	3.78		
		Point Weighted Average	3.76		
		(skipped this question)	3		
16. Overall, I would rate Tutoring Services as:					
		Response Total	Response Percent	Points	Avg
Excellent (5 Points)		141	67%	705	705
Good (4 Points)		22	11%	88	88
Neutral (3 Points)		1	0%	3	3
Fair (2 Points)		0	0%	0	0
Poor (1 Points)		0	0%	0	0
Not Applicable		45	22%	0	0
		Total Respondents	209	100%	
		Total Responses	209		
		Total Points Earned	796		

	Point Average	3.81
	Point Weighted Average	3.79
	(skipped this question)	3
17. Please provide any comments you would like to make regarding your experience in the tutoring center.		
	Total Respondents	46
	(skipped this question)	166

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