

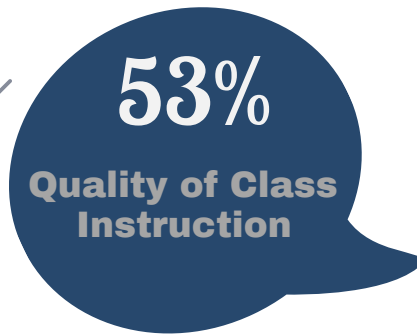
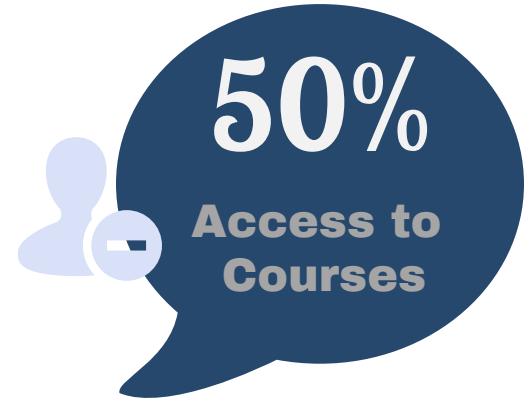


# Student Satisfaction ... Are you surprised by how students responded?



*~75% of students are satisfied with access  
to faculty outside of the classroom and  
feel welcome at Southwestern!*

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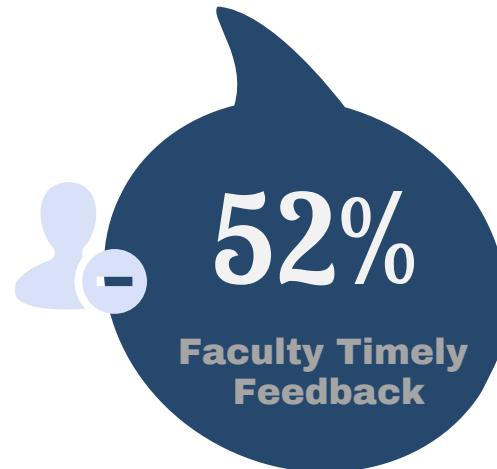


**Students Expect  
Access to Quality Learning**



Student Satisfaction  
Inventory (SSI)  
Results Spring 2018

*Paid for by Title III Funds*





# Connecting Our Mission to Planning and Student Success

Plan for Success: Core Themes - LA: Learning and Achievement; A: Access



*Strategic Plan Projects 2017-2020*  
Guided Pathways Program Mapping  
Guided Pathways Intake Advising  
Student Learning Outcomes Assessment

27%

of LakerConnect messages resulted in direct student contact

## Support Student Success

LakerConnect - Early Alert System for Faculty & Advisors  
EXi - Interactive Degree Planning for Students & Advisors  
Timely Faculty and Advisor Feedback

*"A couple of my teachers are great. They really communicate with me and email me if I need help. A couple teachers do not respond very quickly and, when I am taking an online class, it can hinder getting an assignment getting done if I needed clarification of how to proceed with the assignment."*

75%  
Day Courses Start  
Between 9 and 1

*"I would like to say it is hard to get in to classes in they are all offered in the same time block between 9 am to 12 Noon. I am also disappointed that only two to four business classes are being done in a classroom each term."*

## Student Learning & Achievement

Learning Outcomes Assessment  
Graduation & Success Rates

*"This college has exceeded my expectations incredibly. I have received a ton of help regarding my career path and it has paid off incredibly. I would like to thank all of the Fire Science and paramedic faculty for their work in ensuring student success."*



**Now You Know ... What Students Said**