Student Satisfaction .... Are you surprised by how students responded?

~75% of students are satisfied with access to faculty outside of the classroom and feel welcome at Southwestern!

50% Access to Courses

53% Quality of Class Instruction

Students Expect Access to Quality Learning

52% Faculty Timely Feedback

Student Satisfaction Inventory (SSI) Results Spring 2018

Paid for by Title III Funds

Southwestern is an Equal Opportunity Educator and Employer

Contact: ir@socc.edu

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Connecting Our Mission to Planning and Student Success

Plan for Success: Core Themes - LA: Learning and Achievement; A: Access

Strategic Plan Projects 2017-2020
Guided Pathways Program Mapping
Guided Pathways Intake Advising
Student Learning Outcomes Assessment

27% of LakerConnect messages resulted in direct student contact

Support Student Success

LakerConnect - Early Alert System for Faculty & Advisors
EXi - Interactive Degree Planning for Students & Advisors
Timely Faculty and Advisor Feedback

"A couple of my teachers are great. They really communicate with me and email me if I need help. A couple teachers do not respond very quickly and, when I am taking an online class, it can hinder getting an assignment getting done if I needed clarification of how to proceed with the assignment."

Student Learning & Achievement

Learning Outcomes Assessment
Graduation & Success Rates

"This college has exceeded my expectations incredibly. I have received a ton of help regarding my career path and it has paid off incredibly. I would like to thank all of the Fire Science and paramedic faculty for their work in ensuring student success."

Now You Know ... What Students Said

"I would like to say it is hard to get in to classes in they are all offered in the same time block between 9 am to 12 Noon. I am also disappointed that only two to four business classes are being done in a classroom each term."