75% or more of students are satisfied with the first-stop services, tutoring availability and feel welcome at Southwestern!

Student Expect Access to Program & Support Services

50% Timeliness of Financial Aid Awards

51% Helpfulness of New Student Orientation

56% Who to contact about program & services; identify financial resources

Student Satisfaction Inventory (SSI) Results Spring 2018

Paid for by Title III Funds

Are you surprised by how students responded?
Connecting Our Mission to Planning and Student Success

Plan for Success: Core Themes - LA: Learning and Achievement; A: Access

**Strategic Plan Projects 2017-2020**
- Guided Pathways Program Mapping
- Guided Pathways Intake Advising
- Student Learning Outcomes Assessment

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**Support Student Success**

68% or less
Satisfied with Academic Advising Services and Support

51%
Satisfied with ongoing feedback about their progress toward their academic goals

"I love attending locally and seeing familiar faces coming to school. Financially I'm trying to figure out how to obtain my degree without access to financial aide because earning a degree will help my family in the long run in obtaining financial stability. Getting knowledge about how to obtain another means of going to college is vital and it seems those resources are extremely hard to come by."

LakerConnect - Early Alert System for Faculty & Advisors
EXi - Interactive Degree Planning for Students & Advisors
Timely Financial Aid and Academic Progress Information

"I like the campus. I do think advisors need to be a little bit more informed on programs."

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**Student Learning & Achievement**

Learning Outcomes Assessment
Graduation & Success Rates

"More than anything I appreciate the fact that faculty and staff have all been super supportive and they show that they believe in the students of Southwestern!"

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**Now You Know ... What Students Said**