We asked... students answered

Students are Very Satisfied/Satisfied With...

**Important and Satisfied**

85% + indicated very important or important AND 75% + were very satisfied or satisfied with the following services:
1. myLakerLink enrollment services
2. Helpful Student First Stop Center
3. Tutoring service availability

**Program and Course Access**

1. **Register** without conflicts
2. **Availability** of courses each term
3. **Whom** to contact about programs and services and ongoing feedback

**College Costs & Assistance**

1. **Timely** financial award notification
2. **Identify** resources to fund education
3. **Tuition** paid is worthwhile investment

**Feedback and Support**

1. Timely instructor/academic feedback
2. Quality of instruction
3. Advising transfer information

**Satisfaction Ratings:** Percentage Reporting Very Satisfied or Satisfied

When faculty and staff focus on **enhancing** the student learning and service environments, improvements made can influence student learning, engagement, and retention.

Survey administered in spring 2017 to degree-seeking students enrolled in 6+ credits (22% response rate - 257 responded out of 1194 surveys sent). The survey is a **Buffalo Noel Levitz** product.

Contact ir@socc.edu for more information. Survey funded by Title III grant funds.

Printed: 8/24/2017