

## CAREER PATHWAY CERTIFICATE OF COMPLETION: SUPPORT TECHNICIAN

The Career Pathway Certificate of Completion: Support Technician is a student-designed one-year certificate that includes the first year of the Computer Information Systems and Information Technology core courses. This certificate is intended for students focused on becoming career ready in one year. The core courses give the student a well-rounded basic understanding of technical support of computer information systems in a networked environment. Students completing this certification will be prepared to seek entry-level employment in occupations such as network support specialist or technical support specialist.

### PROGRAM STUDENT LEARNING OUTCOMES

Upon successful completion of this program the student will be able to:

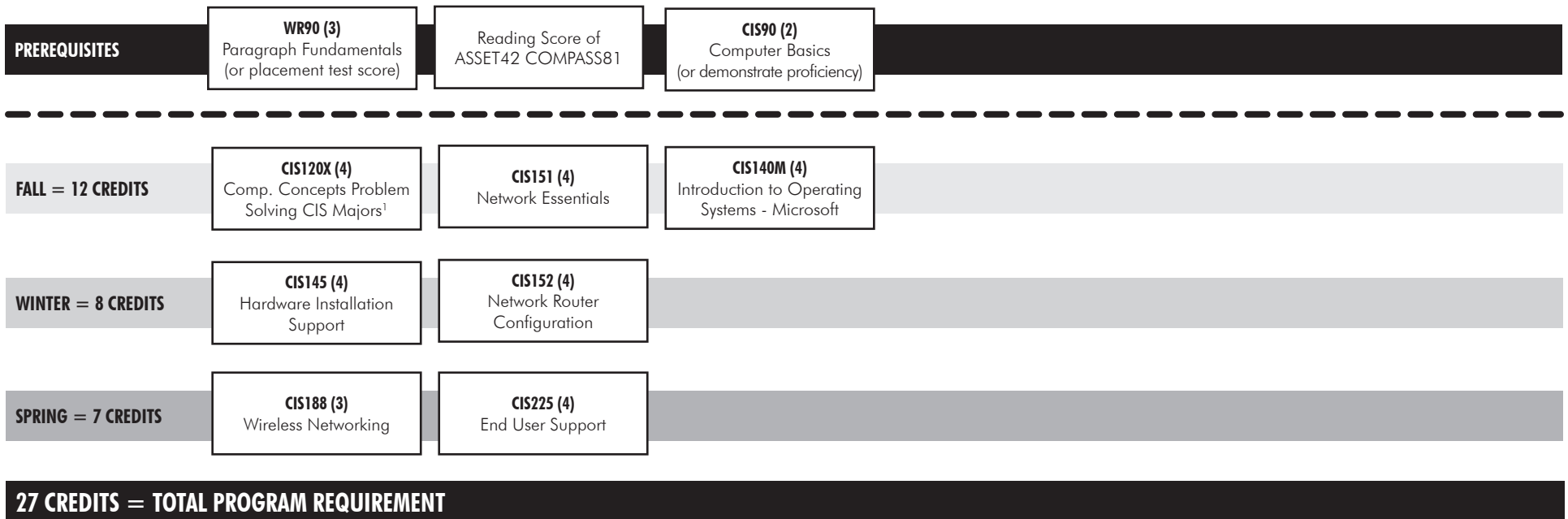
- Demonstrate a basic knowledge of computer information systems.
- Apply technical skills to implement and maintain computer and network systems solutions and troubleshoot computer and network problems on an entry-level.

### GRADUATION REQUIREMENTS

Students must complete a minimum of 27 credit hours with a minimum Grade Point Average (GPA) of 2.0 or better. All courses must be passed with a grade of 'C' or better. One course must be completed at Southwestern before the Career Pathway Certificate of Completion: Software Support degree is awarded.

Complete the graduation application process one term prior to the term of completion (e.g., spring term graduates must apply during winter term).

PROGRAM REQUIREMENTS



### PROGRAM NOTES

<sup>1</sup>CIS160 may be substituted for CIS120X