

## CAREER PATHWAY CERTIFICATE OF COMPLETION: HEALTH CARE CAREER CORE

The Career Pathway Certificate of Completion: Health Care Career Core was designed based on the 2001 Institute of Medicine report "Crossing the Quality Chasm: A New Health System for the 21st Century" recommended that all health professionals should be educated to deliver patient-centered care as members of an interdisciplinary team, emphasizing evidence-based practice, quality improvement approaches, and informatics. These five core competencies are taught within an interdisciplinary student centered environment.

### PROGRAM STUDENT LEARNING OUTCOMES

Upon successful completion of this program the student will be able to:

- Provide patient-centered care: Identify, respect, and care about patients' differences, values, preferences, and expressed needs; coordinate care, listen to, clearly inform, communicate with, and educate patients; share decision-making and

management; and continuously advocate disease prevention, wellness, and promotion of healthy lifestyles.

- Work in interdisciplinary teams: Cooperate, collaborate, communicate, integrate care in teams to ensure that care is continuous and reliable.
- Employ evidence-based practice: Integrate best research with clinical expertise and patient values for optimum care, and participate in learning and research activities to the extent feasible.
- Apply quality improvement: Identify errors and hazards in care; understand and implement basic safety design principles, such as standardization and simplification; continually understand and measure quality of care in terms of structure, process, and outcomes in relation to patient and community needs; and design and test interventions to change processes of care with the objective of improving quality.

- Utilize informatics: Communicate, manage knowledge, mitigate error, and support decision-making using information technology.

### GRADUATION REQUIREMENTS

Students must complete a minimum of 14 credit hours with a minimum Grade Point Average (GPA) of 2.0 or better. All courses in this program must be completed with a 'C' or better. One course must be completed at Southwestern before the Medical Assistant: Career Pathway Certificate of Completion: Health Care Career Core is awarded.

Complete the graduation application process one term prior to the term of completion (e.g., spring term graduates must apply during winter term).

PROGRAM  
REQUIREMENTS

### PREREQUISITES

Reading Score of  
ASSET42 COMPASS81

**CIS90 (2)**  
Computer Basics  
(or demonstrate proficiency)

### FALL = 6 CREDITS

**CIS120 (4)**  
Concepts of Computing

**AH100 (2)**  
Intro to Health Care  
Careers

### WINTER = 8 CREDITS

**HIM110 (5)**  
Health Information  
Systems

**BA285 (3)**  
Human Relations in  
Organizations<sup>1</sup>

### 14 CREDITS = TOTAL PROGRAM REQUIREMENT

### PROGRAM NOTES

<sup>1</sup>PSY203 may be substituted for BA285.