

Operational Department Outcomes, Indicators and Threshold Examples

Success indicator data at the institutional level cascades to academic and operational programs and departments. Data is collected and analyzed within multiple departments to support overall mission fulfillment.

Cooperative Work Experience/Internship Outcomes, Indicators and Thresholds

Structured Work Experience (Core Theme Access and Community Engagement) (SI14A and SI14B)

- Provide students with real life opportunities that augment classroom experience for all students
 - Measured by the percent of degree seeking students who participated in an internship within majors offering work experience calculated as a three-year average compared to the threshold (SI14A)
Green: 18% or greater Yellow: Between 8% and 17% Red: Below 8%
 - Measured by the ratio of employers per student calculated as a three-year average compared to the threshold (SI14B)
Green: $\geq 1:2$ Yellow: Between 1:2.1 and 1:4 Red: $<1:4$
- Support students transitioning from college to the workplace
 - Measured by the average rating of all questions (5 point scale) from the “Student Evaluation Report” –
Green: GE 4.25 Yellow: Between 3.00 and 4.24 Red: <3.00
 - Measured by the average rating of all questions (5 point scale) from the “Employer Survey” – (SI8)
Green: $\geq 1:2$ Yellow: Between 1:2.1 and 1:4 Red: $<1:4$

Financial Aid Office Outcomes, Indicators and Thresholds

- Students are satisfied with Financial Aid services
 - Measured by the response rate on graduation survey for Financial Aid [administered every year] (SI 38)
 - Green: LE 19% Yellow: 20% - 39% Red: GE 40%
 - Measured by the response rate on CCSSE survey for (9f) Providing the financial support you need to afford you education [administered every 3 years] (SI 5)
 - Green: LE 25% Yellow: 26% - 39% Red: GE 40%

- Measured by the responses on the Student Satisfaction Inventory; “Timely financial aid award notification; Very satisfied or satisfied” [administered yearly in spring] (SI 6)
 - Green: GE 90% Yellow: 69% - 89% Red: LE 700%
- Students receive prompt Financial Aid services.
 - Measured by length of time it takes to award a student files during peak times (June-October) [measured yearly]
 - Green: LE 3 weeks Yellow: 4 to 8 weeks Red: > 8 weeks
 - Measured by percentage of fall enrolled students who are awarded by November 30th [measured yearly]
 - Green: GE 90% Yellow: 71% - 89% Red: < 70%
- Communication to Financial Aid students is effective
 - Measured by number of days between date first FAFSAs come in and date we begin sending out tracking letters for next academic year [measured yearly]
 - Green: LE 45 days Yellow: 46 days – 65 days Red: GE 65 days
- Financial Aid students are successful
 - Measured by full-time, Financial Aid student retention rate [measured yearly] (SI 48)
 - Green: GE 59% Yellow: 51% - 58% Red: GE > 50%
 - Measured by part-time, Financial Aid student retention rate [measured yearly] (SI 48)
 - Green: GE 59% Yellow: 51% - 58% Red: GE > 50%

Athletic Department Outcomes, Indicators and Thresholds

- Athletic team students attain academic success (Core Theme Learning & Achievement)
 - Measured by the SWOCC cumulative GPA for athletic team students (NWAC Academic Requirements)
 - Green: GE 3.25 Yellow: 2.75 – 3.24 Red: Below 2.75
 - Measured by the course pass rate in developmental math courses for athletic team students (SI 44 and Achievement Compact)
 - Green: GE 70% Yellow: 62% - 69% Red: Below 62%
 - Measured by the course pass rate in developmental writing courses for athletic team students (SI 44 and Achievement Compact)
 - Green: GE 75% Yellow: 65% - 74% Red: Below 65%
 - Measured by the percentage of athletic team students who earn 30 college-level credits in a year (SI 28 and Achievement Compact)
 - Green: GE 85% Yellow: 75% - 84% Red: Below 75%
 - Measured by the percentage of athletic team students who earn 36 credits in a year (NWAC Academic Requirements)
 - Green: GE 85% Yellow: 75% - 84% Red: Below 75%
 - Measured by the year-to-year retention rate for first-time full-time athletic team students (SI 48 -IPEDS Cohort Retention Rate)
 - Green: GE 65% Yellow: 60% - 64% Red: Below 60%

- Measured by the HEOA graduation rate for athletic team students (HEOA Reporting - Student Right to Know)
 - Green: GE 30% Yellow: 22% - 29% Red: Below 22%
- Measured by the first-time full-time athletic team students 150% graduation rate (SI 11 - IPEDS Cohort Graduation Rate)
 - Green: GE 30% Yellow: 22% - 29% Red: Below 22%
- Measured by the first-time full-time athletic team member transfer rate, non-graduates (SI 46 - IPEDS Cohort Transfer Rate)
 - Green: GE 35% Yellow: 30% - 34% Red: Below 30%
- Athletic team students have access to and are satisfied with athletic support and activities that support student success and community engagement (Core Theme Access and Community Engagement)
 - Measured by the average rating for all rated satisfaction questions on the Athletic Team Survey (SI 38)
 - Green: GE 4.25 Yellow: 3.5 – 4.24 Red: Below 3.5
 - Measured by the percentage of athletic team students who participate in community engagement activities (SI 22)
 - Green: GE 85% Yellow: 75% - 84% Red: Below 75%

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