Southwestern Oregon Community College

Library Spring Term 2014

Respondents:	86 displayed, 86 total	Status:	Closed
Launched Date:	05/28/2014	Closed Date:	06/26/2014

1. Did you use the Southwestern library online in the past six (6) months?

		Response Total	Response Percent	Points	Avg
Yes		53	66%	n/a	n/a
No		27	34%	n/a	n/a
	Total Respondents	80	100%		
	(skipped this question)	6			

2. Did you use the Southwestern library in person in the past six (6) months?

		Response Total	Response Percent	Points	Avg
Yes		59	73%	n/a	n/a
No		22	27%	n/a	n/a
	Total Respondents	81	100%		
	(skipped this question)	5			

3. How satisfied are you with the library resources and services: Print and Audiovisual Materials:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
Fiction Collection	22.08% (17)	22.08% (17)	51.95% (40)	3.9% (3)	0% (0)	77	n/a	n/a
Non-fiction Collection	24.36% (19)	32.05% (25)	42.31% (33)	0% (0)	1.28% (1)	78	n/a	n/a
Journal/magazine /newspaper collection (print version)	23.08% (18)	21.79% (17)	50% (39)	5.13% (4)	0% (0)	78	n/a	n/a
Audiovisual materials (e.g. videos, audio cassettes, CD, DVD, etc.)	22.08% (17)	23.38% (18)	51.95% (40)	0% (0)	2.6% (2)	77	n/a	n/a
				Total Respondents		79		
				(skipped this question)		7		

4. How satisfied are you with the library resources and services: Digital Resources:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
EBSCOhost and other databases	44.87% (35)	24.36% (19)	28.21% (22)	2.56% (2)	0% (0)	78	n/a	n/a
e-Books	21.62% (16)	29.73% (22)	45.95% (34)	2.7% (2)	0% (0)	74	n/a	n/a
Library's web page ease of navigation	28% (21)	41.33% (31)	29.33% (22)	1.33% (1)	0% (0)	75	n/a	n/a
Are you able to get the information you are searching for on our digital resources	33.33% (26)	33.33% (26)	30.77% (24)	1.28% (1)	1.28% (1)	78	n/a	n/a
				Total Respondents		78		
				(skipped this question)		8		

5. How satisfied are you with the library resources and services: People:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
Library staff is helpful and knowledgeable	57.63% (34)	22.03% (13)	16.95% (10)	1.69% (1)	1.69% (1)	59	n/a	n/a

Library staff is friendly	66.67% (38)	14.04% (8)	15.79% (9)	1.75% (1)	1.75% (1)	57	n/a	n/a
				Total Respondents		58		
				(skipped this question)		28		

6. How satisfied are you with the library resources and services: Library facilities and services:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
COASTLINE(online catalog)	47.37% (27)	26.32% (15)	22.81% (13)	1.75% (1)	1.75% (1)	57	n/a	n/a
Internet access computers	41.82% (23)	23.64% (13)	30.91% (17)	3.64% (2)	0% (0)	55	n/a	n/a
Circulation - checking library materials in and out	56.14% (32)	19.3% (11)	22.81% (13)	1.75% (1)	0% (0)	57	n/a	n/a
Inter-Library-Loan (ILL) - borrowing items from other libraries	55.56% (30)	12.96% (7)	29.63% (16)	1.85% (1)	0% (0)	54	n/a	n/a
Reference - library staff answering your questions	50.91% (28)	12.73% (7)	32.73% (18)	1.82% (1)	1.82% (1)	55	n/a	n/a
				Total Respondents		57		
				(skipped this question)		29		

7. How often do you come in to study?

		Response Total	Response Percent	Points	Avg
Frequently (Weekly)		12	21%	n/a	n/a
Occasionally (Monthly)		13	23%	n/a	n/a
Seldom (Quarterly)		9	16%	n/a	n/a
Never		23	40%	n/a	n/a
Total Respondents		57	100%		
(skipped this question)		29			

8. Did you know the library:

	Yes	No	Response Total	Points	Avg
Can provide individual instruction on online databases?	66.67% (38)	33.33% (19)	57	n/a	n/a
Obtain books from beyond the Coastline library system?	81.03% (47)	18.97% (11)	58	n/a	n/a
Has access to Library-to-Go e-books and audio books, and information to get you started?	68.97% (40)	31.03% (18)	58	n/a	n/a
Has headsets for you to borrow?	51.72% (30)	48.28% (28)	58	n/a	n/a
Has course reserve textbooks for some classes taught at SWOCC?	75.86% (44)	24.14% (14)	58	n/a	n/a
		Total Respondents	59		
		(skipped this question)	27		

9. What resources do you use at the library?

		Response Total
view	Computers	59
view	Printers	59
view	Study desks	59
view	books and materials	59

view	WiFi					59
				Total Respondents		59
				(skipped this question)		27

10. What training would you like to receive from the library?

				Total Respondents	30
				(skipped this question)	56

11. Were you able to find the information you were looking for in our print or electronic resources? If not, is there a way we could have served you better?

				Total Respondents	30
				(skipped this question)	56

12. What would you like to see improved/changed in the library?

				Total Respondents	35
				(skipped this question)	51

13. Would you use the library more if you could bring in food?

		Response Total	Response Percent	Points	Avg
Yes		17	30%	n/a	n/a
No		28	50%	n/a	n/a
Maybe		11	20%	n/a	n/a
	Total Respondents	56	100%		
	(skipped this question)	30			

14. I am currently a

		Response Total	Response Percent	Points	Avg
Southwestern Student		28	47%	n/a	n/a
Southwestern Faculty/Staff		33	56%	n/a	n/a
Library patron		6	10%	n/a	n/a
	Total Respondents	59			
	(skipped this question)	27			

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