



Southwestern Oregon Community College



Library Survey Winter 2013

Respondents: 66 displayed, 66 total Status: Closed
 Launched Date: 02/02/2013 Closed Date: 02/18/2013

1. Did you use the Southwestern library online in the past six (6) months?

		Response Total	Response Percent	Points	Avg
Yes		35	56%	n/a	n/a
No		28	44%	n/a	n/a
Total Respondents		63	100%		
(skipped this question)			3		

2. Did you use the Southwestern library in person in the past six (6) months?

		Response Total	Response Percent	Points	Avg
Yes		39	62%	n/a	n/a
No		24	38%	n/a	n/a
Total Respondents		63	100%		
(skipped this question)			3		

3. How satisfied are you with the library resources and services for: Library collections:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
Book Collection	15.52% (9)	37.93% (22)	43.1% (25)	3.45% (2)	0% (0)	58	n/a	n/a
Journal/magazine /newspaper collection (print version)	10.34% (6)	41.38% (24)	44.83% (26)	3.45% (2)	0% (0)	58	n/a	n/a
Electronic resources (e.g. EBSCOhost, Coastline card catalog, etc.)	25.86% (15)	37.93% (22)	32.76% (19)	3.45% (2)	0% (0)	58	n/a	n/a
Audiovisual materials (e.g. videos, audio cassettes, CD, DVD, etc.)	10.53% (6)	36.84% (21)	50.88% (29)	1.75% (1)	0% (0)	57	n/a	n/a
Total Respondents						60		
(skipped this question)						6		




4. How satisfied are you with the library resources and services for: Library web pages:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
Library's web page ease of navigation	25% (15)	43.33% (26)	31.67% (19)	0% (0)	0% (0)	60	n/a	n/a
Are you able to get the information you were searching for	24.07% (13)	46.3% (25)	29.63% (16)	0% (0)	0% (0)	54	n/a	n/a
Total Respondents						60		
(skipped this question)						6		

5. How satisfied are you with the library resources and services for: Library staff:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg
Library staff is helpful and knowledgeable	56.6% (30)	22.64% (12)	20.75% (11)	0% (0)	0% (0)	53	n/a	n/a
Library staff is friendly	57.69% (30)	26.92% (14)	13.46% (7)	1.92% (1)	0% (0)	52	n/a	n/a

						Total Respondents	53		
						(skipped this question)	13		
6. How satisfied are you with the library resources and services for: Library facilities and equipment:									
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg	
COASTLINE computers (online catalog)	34.62% (18)	23.08% (12)	40.38% (21)	1.92% (1)	0% (0)	52	n/a	n/a	
Internet access computers	25% (13)	23.08% (12)	50% (26)	1.92% (1)	0% (0)	52	n/a	n/a	
						Total Respondents	53		
						(skipped this question)	13		
7. How satisfied are you with the library resources and services for: Library services:									
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total	Points	Avg	
Circulation - checking books and library materials in and out	42.59% (23)	29.63% (16)	25.93% (14)	1.85% (1)	0% (0)	54	n/a	n/a	
Inter-library Loan - borrowing items from other libraries	38.46% (20)	25% (13)	34.62% (18)	1.92% (1)	0% (0)	52	n/a	n/a	
Reference - library staff answering your questions	48.08% (25)	23.08% (12)	28.85% (15)	0% (0)	0% (0)	52	n/a	n/a	
						Total Respondents	54		
						(skipped this question)	12		
8. Would you like to use the library on the weekends?									
	Yes		No		Response Total	Points	Avg		
Saturdays	58.82% (30)		41.18% (21)		51	n/a	n/a		
Sundays	53.06% (26)		46.94% (23)		49	n/a	n/a		
						Total Respondents	51		
						(skipped this question)	15		
9. How often do you come in to study?									
	Frequently (Weekly)	Occasionally (Monthly)	Seldom (Quarterly)	Never	Response Total	Points	Avg		
In the second floor library space	9.8% (5)	7.84% (4)	15.69% (8)	66.67% (34)	51	n/a	n/a		
In the third floor open area space	11.54% (6)	3.85% (2)	15.38% (8)	69.23% (36)	52	n/a	n/a		
						Total Respondents	51		
						(skipped this question)	15		
10. Did you know the library:									
	Yes		No		Response Total	Points	Avg		
Can provide individual instruction in the use of online databases?	60% (30)		40% (20)		50	n/a	n/a		
Obtain books from outside the Coastline library system?	90.38% (47)		9.62% (5)		52	n/a	n/a		
Has access to Library-to-Go e-books and audio books, as well as information to help get you started?	68.63% (35)		31.37% (16)		51	n/a	n/a		
Sells earphones?	17.31% (9)		82.69% (43)		52	n/a	n/a		

Has some textbooks for classes being taught at SOCC?	78.43% (40)	21.57% (11)	51	n/a	n/a
			Total Respondents	52	
			(skipped this question)	14	
11. What would you like to see improved/changed in the library?					
			Total Respondents	24	
			(skipped this question)	42	
12. I am currently a					
			Response Total	Response Percent	Points Avg
Southwestern Student			6	12%	n/a n/a
Southwestern Faculty/Staff			49	94%	n/a n/a
Library patron			5	10%	n/a n/a
			Total Respondents	52	
			(skipped this question)	14	

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