Southwestern Oregon Community College

Library User Survey 2008

Respondents:	319 displayed, 319 total	Status:	Closed
Launched Date:	05/12/2009	Closed Date:	05/30/2008

1. Did you use Southwestern library in person or online in the past six (6) months?

	Response Total	Response Percent	Points	Avg
Yes	289	91%	n/a	n/a
No	30	9%	n/a	n/a
	Total Respondents	319		

2. Library collections

	5	4	3	2	1	NA	Response Total	Points	Avg
Book collection	31.27% (86)	38.55% (106)	12% (33)	4.73% (13)	0.73% (2)	12.73% (35)	275	n/a	n/a
Journal/magazine /newspaper collection	28% (77)	24% (66)	10.91% (30)	4.73% (13)	0.73% (2)	31.64% (87)	275	n/a	n/a
Electronic resources (e.g. EBSCOhost, Coastline, etc.)	50.18% (138)	26.18% (72)	6.91% (19)	2.91% (8)	0.73% (2)	13.09% (36)	275	n/a	n/a
Audiovisual materials (e.g. videos, audio cassettes, CD, DVD, etc.)	25.45% (70)	18.55% (51)	13.82% (38)	4.73% (13)	4% (11)	33.45% (92)	275	n/a	n/a
				Total Respondents			275		
				(skipped this question)			44		

3. Library's web page

	5	4	3	2	1	NA	Response Total	Points	Avg
Library's web page (e.g. easy to use, etc.)	46.18% (127)	27.64% (76)	9.09% (25)	2.55% (7)	0.73% (2)	13.82% (38)	275	n/a	n/a
				Total Respondents			275		
				(skipped this question)			44		

4. Library staff

	5	4	3	2	1	NA	Response Total	Points	Avg
Library staff (e.g. helpfulness)	77.45% (213)	14.55% (40)	3.64% (10)	1.09% (3)	0.73% (2)	2.55% (7)	275	n/a	n/a
				Total Respondents			275		
				(skipped this question)			44		

5. Library facilities and equipment

	5	4	3	2	1	NA	Response Total	Points	Avg
COASTLINE terminals	54.55% (150)	17.82% (49)	12% (33)	0% (0)	1.09% (3)	14.55% (40)	275	n/a	n/a
Internet access computers	62.18% (171)	18.55% (51)	5.45% (15)	0.36% (1)	0.36% (1)	13.09% (36)	275	n/a	n/a
				Total Respondents			275		
				(skipped this question)			44		

6. Library services

	5	4	3	2	1	NA	Response Total	Points	Avg
Circulation (e.g. checking in, checking out)	60.36% (166)	20.73% (57)	5.82% (16)	1.45% (4)	0.36% (1)	11.27% (31)	275	n/a	n/a
Interlibrary Loan (e.g. borrowing items from other libraries)	40.36% (111)	20.73% (57)	6.55% (18)	0.36% (1)	0% (0)	32% (88)	275	n/a	n/a
Reference (e.g. library staff answering your questions)	58.55% (161)	20.73% (57)	6.91% (19)	1.09% (3)	1.09% (3)	11.64% (32)	275	n/a	n/a
						Total Respondents	275		
						(skipped this question)	44		

7. Would you like to use the library during weekends?

	Yes	No	Response Total	Points	Avg
Saturdays	73.93% (224)	26.07% (79)	303	n/a	n/a
Sundays	68.32% (207)	31.68% (96)	303	n/a	n/a
		Total Respondents	303		
		(skipped this question)	16		

8. What would you like to see improved/changed in the library?

	Total Respondents	113
	(skipped this question)	206

9. I am currently a

		Response Total	Response Percent	Points	Avg
Southwestern student		240	79%	n/a	n/a
Southwestern staff/faculty		29	10%	n/a	n/a
Non-southwestern student		34	11%	n/a	n/a
	Total Respondents	303	100%		
	(skipped this question)	16			