

# Southwestern Oregon Community College

## Tutoring Lab and Tutor Student Evaluation Winter 2013

Respondents: 252 displayed, 252 total      Status: Closed  
 Launched Date: 05/20/2013      Closed Date: 03/12/2015

### 1. Tutor's Name

	Response Total	Response Percent	Points	Avg
Student #1	24	10%	n/a	n/a
Student #2	30	12%	n/a	n/a
Student #3	31	12%	n/a	n/a
Student #4	32	13%	n/a	n/a
Student #5	31	12%	n/a	n/a
Student #6	29	12%	n/a	n/a
Student #7	22	9%	n/a	n/a
Student #8	23	9%	n/a	n/a
Student #9	30	12%	n/a	n/a
Total Respondents		252	100%	

### 2. This tutor created a comfortable learning environment for me.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	234	93%	1170	1170
Agree (4 Points)	13	5%	52	52
Neutral (3 Points)	4	2%	12	12
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	1	0%	1	1
Total Respondents		252	100%	
Total Responses			252	
Total Points Earned			1235	
Point Average			4.9	
Point Weighted Average			4.9	

### 3. This tutor knew the subject material well.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	217	86%	1085	1085
Agree (4 Points)	21	8%	84	84
Neutral (3 Points)	13	5%	39	39
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents		252	100%	
Total Responses			252	

Total Points Earned	1210
Point Average	4.8
Point Weighted Average	4.8

4. This tutor explained each step clearly.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	216	86%	1080	1080
Agree (4 Points) 	27	11%	108	108
Neutral (3 Points) 	8	3%	24	24
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents	252	100%		
Total Responses	252			
Total Points Earned	1214			
Point Average	4.82			
Point Weighted Average	4.82			

5. Tutor Relationship

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	229	91%	1145	1145
Agree (4 Points) 	18	7%	72	72
Neutral (3 Points) 	4	2%	12	12
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents	252	100%		
Total Responses	252			
Total Points Earned	1231			
Point Average	4.88			
Point Weighted Average	4.88			

6. I consider the overall effectiveness of this tutor as:

	Response Total	Response Percent	Points	Avg
Excellent (5 Points) 	215	85%	1075	1075
Good (4 Points) 	26	10%	104	104
Neutral (3 Points) 	10	4%	30	30
Fair (2 Points)	1	0%	2	2
Poor (1 Points)	0	0%	0	0
Total Respondents	252	100%		
Total Responses	252			

Total Points Earned	1211
Point Average	4.81
Point Weighted Average	4.81

7. This tutor made sure I understood the concepts tutored.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	220	87%	1100	1100
Agree (4 Points)	24	10%	96	96
Neutral (3 Points)	7	3%	21	21
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents		252	100%	
Total Responses		252		
Total Points Earned		1219		
Point Average		4.84		
Point Weighted Average		4.84		

8. Comments - Tutor Experience

Total Respondents	111
(skipped this question)	141

9. I received help in a timely manner.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	220	89%	1100	1100
Agree (4 Points)	19	8%	76	76
Neutral (3 Points)	9	4%	27	27
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents		248	100%	
Total Responses		248		
Total Points Earned		1203		
Point Average		4.85		
Point Weighted Average		4.85		
(skipped this question)		4		

10. The staff at the front desk were polite.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	225	91%	1125	1125
Agree (4 Points)	11	4%	44	44

Neutral (3 Points)		12	5%	36	36
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
Total Respondents		248	100%		
Total Responses				248	
Total Points Earned				1205	
Point Average				4.86	
Point Weighted Average				4.86	
(skipped this question)				4	

11. The staff at the front desk were helpful.

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		221	89%	1105	1105
Agree (4 Points)		14	6%	56	56
Neutral (3 Points)		12	5%	36	36
Disagree (2 Points)		1	0%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Total Respondents		248	100%		
Total Responses				248	
Total Points Earned				1199	
Point Average				4.83	
Point Weighted Average				4.83	
(skipped this question)				4	

12. I was tutored without distraction.

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		213	86%	1065	1065
Agree (4 Points)		23	9%	92	92
Neutral (3 Points)		11	4%	33	33
Disagree (2 Points)		1	0%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Total Respondents		248	100%		
Total Responses				248	
Total Points Earned				1192	
Point Average				4.81	
Point Weighted Average				4.81	
(skipped this question)				4	

13. The Tutoring Services hours work well with my schedule.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	191	77%	955	955
Agree (4 Points) 	23	9%	92	92
Neutral (3 Points) 	30	12%	90	90
Disagree (2 Points)	1	0%	2	2
Strongly Disagree (1 Points) 	3	1%	3	3
Total Respondents		248	100%	
Total Responses		248		
Total Points Earned		1142		
Point Average		4.6		
Point Weighted Average		4.6		
(skipped this question)		4		

14. Tutors are available in my subject area.

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points) 	233	94%	1165	1165
Agree (4 Points) 	8	3%	32	32
Neutral (3 Points) 	7	3%	21	21
Disagree (2 Points)	0	0%	0	0
Strongly Disagree (1 Points)	0	0%	0	0
Total Respondents		248	100%	
Total Responses		248		
Total Points Earned		1218		
Point Average		4.91		
Point Weighted Average		4.91		
(skipped this question)		4		

15. Overall, I would rate Tutoring Services as:

	Response Total	Response Percent	Points	Avg
Excellent (5 Points) 	210	85%	1050	1050
Good (4 Points) 	32	13%	128	128
Neutral (3 Points) 	6	2%	18	18
Fair (2 Points)	0	0%	0	0
Poor (1 Points)	0	0%	0	0
Total Respondents		248	100%	
Total Responses		248		
Total Points Earned		1196		
Point Average		4.82		
Point Weighted Average		4.82		
(skipped this question)		4		

## 16. Comments - Tutor Center Experience

Total Respondents	76
(skipped this question)	176

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