# Southwestern Oregon Community College » Operational » Student Services » Student Support Services **Student Services Supervision**

2018-2019 Planning & Budgeting

# 2018-2019 Planned Projects

#### **Actions**

## **Operational Planning (Copy 2)**

Learning & Achievement

#### **Outcome: Student Success and Achievement**

Provide or support a variety of services for a diverse student population, and create or adjust processes that allow all students at the college to successfully achieve their goals

## ▼ Action: College Success Course

Project Description: Offer a yearlong college success sequence of one-

credit courses and require it of most new,

developmental level students.

Project Activities / Details: Develop learning communities centered in the

college success class

Key/Responsible

FYE committee Ron Bell

Personnel:

Project Evaluation /

SI 11

Indicator to Measure

Achievement:

Indicator Target: Fall 2017

Budget request amount: \$0.00

Priority:

## ▼ Action: First Year Experience

Project Description: Develop and implement a first year experience

program including a Laker Welcome day and

other activities throughout the year.

Project Activities / Details: FYE Meetings

Plan Laker Welcome Day

Assess the program to support future

enhancements

Key/Responsible

Personnel:

**FYE Committee** 

SI 11

Project Evaluation /

Indicator to Measure

Achievement:

Indicator Target: Spring 2020

Budget request amount: \$0.00

Priority:

## ▼ **Action:** Implement and enhance Laker Connect.

Project Description: Support student success by enhancing Early

Alerts.

develop standing Laker Connect committee.

Project Activities / Details:

Key/Responsible

Shawn Liggett/Tim Dailey

Personnel:

Project Evaluation /
Indicator to Measure

SI 28 SI 48

Achievement:

Indicator Target: June 2020

Budget request amount: \$0.00

Priority:

#### ▼ Action: New Student Orientation

Project Description: Develop and implement online Orientation for

degree-seeking students

Project Activities / Details: Form a New Student Orientation Committee

Keep information current

Develop specialized sections for athletics,

housing, and OCCI

Key/Responsible Committee, Mike Herbert, Joe Belter, Shawn

Personnel: Warren

Project Evaluation / SI 28 Indicator to Measure SI 48

Achievement:

Indicator Target: May 2020

Budget request amount: \$0.00

Priority:

#### Access

#### **Outcome: Student Access**

Provide learning opportunities that meet current and future educational needs of students with a broad range of diverse requirements.

#### ▼ **Action:** Advising Redesign

Project Description: Redesign the current advising model, advisor

workload, and processes to enhance student satisfaction and success including developing an

ongoing training for advisors

Project Activities / Details: Develop training for faculty advisors

Key/Responsible Tim Dailey

Personnel:

Project Evaluation / SI 38

Indicator to Measure

Achievement:

Indicator Target: May 2018

Budget request amount: \$0.00

Priority:

# Action: College Now Certification

Project Description: Complete College Now certification process in

> order to allow the College to continue to offer accelerated learning opportunities for local high

school students.

Project Activities / Details:

Key/Responsible

Tom Nicholls, Teri Grier

Personnel:

Project Evaluation /

SI 29

Indicator to Measure

Achievement:

Indicator Target: May 2019

Budget request amount: \$0.00

Priority:

## Action: ELI Program

Explore the possibility of re-establishing an ELI Project Description:

program

Project Activities / Details: Meet with stakeholders

Review ELI programs within Oregon and other

areas as applicable

Preliminary feasibility study and budget

considerations

Key/Responsible

Tom Nicholls, Ali Mageehon

Personnel:

Project Evaluation / SI2 Indicator to Measure

Achievement:

SI3

Indicator Target:

Budget request amount:

\$0.00

Priority:

### ▼ **Action:** Expanded Options

Project Description: Support the Expanded Options program, including

home school high school students

Project Activities / Details: Assess the program needs

Exploring an advisor position to help fulfill the

needs of the program.

Key/Responsible

Personnel:

Tom Nicholls, Tim Dailey

Project Evaluation /
Indicator to Measure

Achievement:

SI 38

, torrie verrierre.

Indicator Target: July 2018

Budget request amount: \$0.00

Priority:

# ▼ Action: Guided Pathways Course

Project Description: Develop a 1 credit HD class to support undecided

students in their choice for Guided Pathways.

Project Activities / Details:

Key/Responsible

Tim Dailey, Jared Gardner

Personnel:

Project Evaluation /

SI 28

Indicator to Measure

Achievement:

Indicator Target: September 2020

Budget request amount: \$0.00

Priority:

## ▼ Action: Lean Audit Implemention

Project Description: Title III - student support project implementation

to enhance and improve student services; lean

audit change implementation

Project Activities / Details: Based on the Lean audit, implement lean audit

recommendations, develop a committee to look at

processes and develop policies for various departments based on that audit including a rotating schedule for future lean audits.

Key/Responsible

Tim Dailey, Avena Singh, Lean Audit Committee

Personnel:

Project Evaluation /

SI 38

Indicator to Measure

Achievement:

Indicator Target: Fall 2020

Budget request amount: \$0.00

Priority:

# ▼ **Action:** Marketing Video- Internships

Project Description: Create a marketing video for the Internship

Program

Project Activities / Details:

Key/Responsible Trish Price

Personnel:

Project Evaluation / SI 2
Indicator to Measure SI 3
Achievement: SI 14

Indicator Target: July 2020

Budget request amount: \$0.00

Priority:

▼ **Action:** Redesign of student stages, action plans, and application for admission

Project Description: Admissions workgroup will redesign and

implement student stages, action plans and

application for admission, based upon lean audit

and Jenzabar Module assessments

Project Activities / Details:

Key/Responsible

Tom Nicholls, Shawn Liggett, Workgroup

Personnel:

Project Evaluation /

Indicator to Measure

Achievement:

Indicator Target: Fall 2018

Budget request amount: \$0.00

Priority:

## ▼ **Action:** Testing Center redesign

Project Description: Explore the feasibility of combining the testing

SI 38

January 2019

SI 38

sites, taking into account current and future needs

of Stensland, Tioga, and outside testing by

assessing the current academic testing capacity at

both Tioga and Stensland testing sites

Project Activities / Details:

Key/Responsible

Personnel:

Meredith Stone Tim Dailey

Project Evaluation / Indicator to Measure

Achievement:

**Indicator Target:** 

evernent.

Budget request amount: \$0.00

Priority:

#### ▼ **Action:** Update Advising Model

Project Description: Current advising model to be updated and revised

to reflect Guided Pathways. Trainings will be

given.

Project Activities / Details: assign advisor workload based on specialty areas

update degree audit system

Key/Responsible

Jared Gardner, Tim Dailey

Personnel:

Project Evaluation /

SI 38

Indicator to Measure

Achievement:

Indicator Target: Fall 2019

Budget request amount: \$0.00

Priority:

# Community Engagement

## **Outcome: Community Achievement**

Engage in and support the building of strong partnerships and provide opportunities for the staff and community to participate in diverse activities and events.

No actions specified

## Sustainability

## **Outcome: Resource Management**

Sustain all of our resources: human, fiscal, technological, and physical.

## ▼ **Action:** HEOA Compliance Requirements

Project Description: Develop committee comprised of all individuals

on campus with HEOA compliance requirements

to create a system of accountability.

Project Activities / Details:

Key/Responsible

Avena Singh

Personnel:

Project Evaluation /

Compliance

Indicator to Measure

Achievement:

Indicator Target:

Fall 2018

Budget request amount:

\$0.00

Priority:

## ▼ Action: Student Services Policy Updates

Project Description: Student Services Policy and Procedure

Development process to review and update necessary policies and procedures for Student

Services department 4 year cycle

Project Activities / Details:

Key/Responsible

Tim Dailey

Personnel:

Project Evaluation /

Compliance

Indicator to Measure

Achievement:

Indicator Target:

August 2019

Budget request amount:

\$0.00

Priority:

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