Southwestern Oregon Community College » Operational » Student Services » Student Support Services **Student Services Supervision**

2019-2020 Planning & Budgeting

2019-2020 Planned Projects

Actions

Operational Planning (Copy 2)

Learning & Achievement

Outcome: Student Success and Achievement

Provide or support a variety of services for a diverse student population, and create or adjust processes that allow all students at the college to successfully achieve their goals

▼ Action: New Student Orientation

Project Description: Develop and implement a new, more interactive

and engaging online Orientation for degree-

seeking students

Decide on content pages and overall design Plan and inplement video shoot with ADG in

September 2020

Project Activities / Details: Work with Advantage Design to create new

content including copy and video

Key/Responsible

Tim Dailey, Julianna Seldon

Personnel:

Project Evaluation / SI 28 Indicator to Measure SI 48

Achievement:

Indicator Target: March 2021

Budget request amount: \$0.00

Priority: High

Outcome: Student Access

Provide learning opportunities that meet current and future educational needs of students with a broad range of diverse requirements.

▼ Action: Advising Redesign

Project Description: Redesign the current advising model, advisor

workload, and processes to enhance student satisfaction and success including developing an ongoing training for advisors. This will also reflect

our new Guided Pathways model.

Project Activities / Details: Develop training for faculty advisors

Beta Test EXi will professional advisors

Complete Best Practices training with Jenzabar

Key/Responsible

Jared Gardner

Personnel:

Project Evaluation /

SI 38

Indicator to Measure

Achievement:

Indicator Target: September 2020

Budget request amount: \$0.00

Priority:

Community Engagement

Outcome: Community Achievement

Engage in and support the building of strong partnerships and provide opportunities for the staff and community to participate in diverse activities and events.

No actions specified

Sustainability

Outcome: Resource Management

Sustain all of our resources: human, fiscal, technological, and physical.

▼ Action: Student Services Policy Updates

Project Description: Student Services Policy and Procedure

Development process to review and update necessary policies and procedures for Student

Services department 4 year cycle

Project Activities / Details: Review student services policies during SSLT

meetings, 2 or 3 every meeting

Suggest updates as needed to be sent to policy

committee

Begin to use an Equity Lens when reviewing

policies

Key/Responsible

Personnel:

Tim Dailey

Compliance

Project Evaluation /

Indicator to Measure

Achievement:

Indicator Target: July 2020

Budget request amount:

\$0.00

Priority:

Last Modified: 03/16/2020 11:24:55 AM PDT

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