

Southwestern Oregon Community College

Library User Survey 2009

Respondents: 268 displayed, 268 total Status: Closed
 Launched Date: 05/12/2009 Closed Date: 05/11/2009

1. Did you use Southwestern library in person or online in the past six (6) months?

	Response Total	Response Percent	Points	Avg
Yes	223	84%	n/a	n/a
No	44	16%	n/a	n/a
Total Respondents		267		
(skipped this question)		1		

2. Library collections

	5	4	3	2	1	NA	Response Total	Points	Avg
Book collection	32.72% (71)	33.18% (72)	12.9% (28)	5.99% (13)	1.84% (4)	13.36% (29)	217	n/a	n/a
Journal/magazine /newspaper collection	23.04% (50)	29.49% (64)	13.36% (29)	3.23% (7)	0.92% (2)	29.95% (65)	217	n/a	n/a
Electronic resources (e.g. EBSCOhost, Coastline, etc.)	44.24% (96)	29.49% (64)	9.22% (20)	1.38% (3)	1.84% (4)	13.82% (30)	217	n/a	n/a
Audiovisual materials (e.g. videos, audio cassettes, CD, DVD, etc.)	27.65% (60)	23.04% (50)	11.52% (25)	3.23% (7)	0.46% (1)	34.1% (74)	217	n/a	n/a
Total Respondents		217							
(skipped this question)		51							

3. Library's web page

	5	4	3	2	1	NA	Response Total	Points	Avg
Library's web page (e.g. easy to use, etc.)	42.86% (93)	28.57% (62)	9.22% (20)	5.07% (11)	1.38% (3)	12.9% (28)	217	n/a	n/a
Total Respondents		217							
(skipped this question)		51							

4. Library staff

	5	4	3	2	1	NA	Response Total	Points	Avg
Library staff (e.g. helpfulness)	66.36% (144)	21.66% (47)	7.37% (16)	0.46% (1)	1.84% (4)	2.3% (5)	217	n/a	n/a
Total Respondents		217							
(skipped this question)		51							

5. Library facilities and equipment

	5	4	3	2	1	NA	Response Total	Points	Avg
COASTLINE terminals	41.47% (90)	30.41% (66)	8.29% (18)	0.46% (1)	0.46% (1)	18.89% (41)	217	n/a	n/a
Internet access computers	53% (115)	20.74% (45)	6.45% (14)	2.76% (6)	0.92% (2)	16.13% (35)	217	n/a	n/a
Total Respondents		217							
(skipped this question)		51							

6. Library services									
	5	4	3	2	1	NA	Response Total	Points	Avg
Circulation (e.g. checking in, checking out)	52.53% (114)	27.65% (60)	6.45% (14)	0% (0)	1.38% (3)	11.98% (26)	217	n/a	n/a
Interlibrary Loan (e.g. borrowing items from other libraries)	41.94% (91)	20.28% (44)	3.69% (8)	1.38% (3)	0.92% (2)	31.8% (69)	217	n/a	n/a
Reference (e.g. library staff answering your questions)	57.6% (125)	19.82% (43)	5.99% (13)	0.92% (2)	0.46% (1)	15.21% (33)	217	n/a	n/a
Total Respondents							217		
(skipped this question)							51		
7. Would you like to use the library during weekends?									
	Yes		No			Response Total	Points	Avg	
Saturdays	72.83% (185)		27.17% (69)			254	n/a	n/a	
Sundays	62.99% (160)		37.01% (94)			254	n/a	n/a	
Total Respondents						254			
(skipped this question)						14			
8. What would you like to see improved/changed in the library?									
Total Respondents							91		
(skipped this question)							177		
9. I am currently a									
						Response Total	Response Percent	Points	Avg
Southwestern student						207	81%	n/a	n/a
Southwestern staff/faculty						31	12%	n/a	n/a
Non-southwestern student						16	6%	n/a	n/a
Total Respondents						254	100%		
(skipped this question)						14			

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