

Southwestern Oregon Community College

Integrated Technology Annual Survey 2010

Respondents: 96 displayed, 96 total

Status: Closed

Launched Date: N/A

Closed Date: 03/19/2010

1. ITS critical to work

	Response Total	Response Percent	Points	Avg
Very Important (5 Points) 	67	70%	335	335
Important (4 Points) 	21	22%	84	84
Neutral (3 Points) 	5	5%	15	15
Unimportant (2 Points)	0	0%	0	0
Very Unimportant (1 Points) 	3	3%	3	3
Not Applicable	0	0%	0	0
Total Respondents		96	100%	
Total Responses		96		
Total Points Earned		437		
Point Average		4.55		
Point Weighted Average		4.55		

2. Technology used

	Response Total	Response Percent	Points	Avg
Office software applications (e.g., word processing) (1 Points) 	89	93%	89	89
Datatel/Colleague (1 Points) 	69	72%	69	69
Technical computing (e.g., programming, selections) (1 Points) 	13	14%	13	13
Web browsing (1 Points) 	77	80%	77	77
Data Transfer (FTP) (1 Points) 	22	23%	22	22
Voicemail (1 Points) 	74	77%	74	74
Email (1 Points) 	95	99%	95	95
WebAdvisor (1 Points) 	90	94%	90	90
Angel / Moodle or Other Learning Systems (1 Points) 	42	44%	42	42
Wireless computing (1 Points) 	34	35%	34	34
Computer Classrooms (1 Points) 	33	34%	33	33
Other 	10	10%	0	0

Not Applicable	0	0%	0	0
Total Respondents		96		
Total Responses		648		
Total Points Earned		638		
Point Average		6.65		
Point Weighted Average		0.98		

3. Use internet to review procedures and documentation

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	11	11%	55	55
Agree (4 Points)	34	35%	136	136
Neutral (3 Points)	24	25%	72	72
Disagree (2 Points)	10	10%	20	20
Strongly Disagree (1 Points)	7	7%	7	7
Not Applicable	10	10%	0	0
Total Respondents		96	100%	
Total Responses		96		
Total Points Earned		290		
Point Average		3.02		
Point Weighted Average		3.02		

4. Website Importance

	Response Total	Response Percent	Points	Avg
Very Important (5 Points)	63	66%	315	315
Important (4 Points)	29	30%	116	116
Neutral (3 Points)	4	4%	12	12
Unimportant (2 Points)	0	0%	0	0
Very Unimportant (1 Points)	0	0%	0	0
Not Applicable	0	0%	0	0
Total Respondents		96	100%	
Total Responses		96		
Total Points Earned		443		
Point Average		4.61		
Point Weighted Average		4.61		

5. Use HelpBox

	Response Total	Response Percent	Points	Avg
Yes	78	81%	n/a	n/a
No	18	19%	n/a	n/a
Total Respondents		96		

6. HelpBox is easy to use

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	25	32%	125	125
Agree (4 Points)	33	43%	132	132
Neutral (3 Points)	11	14%	33	33

Disagree (2 Points)		6	8%	12	12
Strongly Disagree (1 Points)		2	3%	2	2
Total Respondents		77	100%		
Total Responses		77			
Total Points Earned		304			
Point Average		3.95			
Point Weighted Average		3.95			
(skipped this question)		19			

7. How could HelpBox be made easier to use?

Total Respondents	31
(skipped this question)	65

8. Knowledgeable Staff

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		61	64%	305	305
Agree (4 Points)		29	31%	116	116
Neutral (3 Points)		3	3%	9	9
Disagree (2 Points)		1	1%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		1	1%	0	0
Total Respondents		95	100%		
Total Responses		95			
Total Points Earned		432			
Point Average		4.55			
Point Weighted Average		4.55			
(skipped this question)		1			

9. Courteous Staff

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		70	74%	350	350
Agree (4 Points)		20	21%	80	80
Neutral (3 Points)		4	4%	12	12
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		1	1%	0	0
Total Respondents		95	100%		
Total Responses		95			
Total Points Earned		442			
Point Average		4.65			
Point Weighted Average		4.65			
(skipped this question)		1			

10. Timely service provided

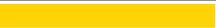
	Response Total	Response Percent	Points	Avg
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Strongly Agree (5 Points)		56	59%	280	280
Agree (4 Points)		32	34%	128	128
Neutral (3 Points)		5	5%	15	15
Disagree (2 Points)		1	1%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		1	1%	0	0
Total Respondents		95	100%		
Total Responses			95		
Total Points Earned			425		
Point Average			4.47		
Point Weighted Average			4.47		
(skipped this question)			1		

11. Complete tasks with acceptable quality

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		59	62%	295	295
Agree (4 Points)		29	31%	116	116
Neutral (3 Points)		5	5%	15	15
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		2	2%	0	0
Total Respondents		95	100%		
Total Responses			95		
Total Points Earned			426		
Point Average			4.48		
Point Weighted Average			4.48		
(skipped this question)			1		

12. Questions answered in a timely manner

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		60	63%	300	300
Agree (4 Points)		26	27%	104	104
Neutral (3 Points)		8	8%	24	24
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		1	1%	0	0
Total Respondents		95	100%		
Total Responses			95		
Total Points Earned			428		
Point Average			4.51		
Point Weighted Average			4.51		
(skipped this question)			1		

13. Purchasing assistance adequate

Response	Response	Points	Avg
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	Total	Percent		
Strongly Agree (5 Points)	25	26%	125	125
Agree (4 Points)	23	24%	92	92
Neutral (3 Points)	13	14%	39	39
Disagree (2 Points)	1	1%	2	2
Strongly Disagree (1 Points)	1	1%	1	1
Not Applicable	32	34%	0	0
Total Respondents		95	100%	
Total Responses		95		
Total Points Earned		259		
Point Average		2.73		
Point Weighted Average		2.73		
(skipped this question)		1		

14. Programming satisfactorily completed

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	18	19%	90	90
Agree (4 Points)	19	20%	76	76
Neutral (3 Points)	14	15%	42	42
Disagree (2 Points)	4	4%	8	8
Strongly Disagree (1 Points)	2	2%	2	2
Not Applicable	38	40%	0	0
Total Respondents		95	100%	
Total Responses		95		
Total Points Earned		218		
Point Average		2.29		
Point Weighted Average		2.29		
(skipped this question)		1		

15. Equipment meets needs

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	29	31%	145	145
Agree (4 Points)	53	56%	212	212
Neutral (3 Points)	5	5%	15	15
Disagree (2 Points)	4	4%	8	8
Strongly Disagree (1 Points)	0	0%	0	0
Not Applicable	3	3%	0	0
Total Respondents		94	100%	
Total Responses		94		
Total Points Earned		380		
Point Average		4.04		
Point Weighted Average		4.04		
(skipped this question)		2		

16. Software meets needs

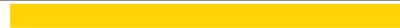
	Response Total	Response Percent	Points	Avg
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Strongly Agree (5 Points)		30	32%	150	150
Agree (4 Points)		56	60%	224	224
Neutral (3 Points)		3	3%	9	9
Disagree (2 Points)		2	2%	4	4
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		3	3%	0	0
Total Respondents		94	100%		
Total Responses			94		
Total Points Earned			387		
Point Average			4.12		
Point Weighted Average			4.12		
(skipped this question)			2		

17. Email and calendar meets needs

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		37	39%	185	185
Agree (4 Points)		52	55%	208	208
Neutral (3 Points)		4	4%	12	12
Disagree (2 Points)		1	1%	2	2
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		0	0%	0	0
Total Respondents		94	100%		
Total Responses			94		
Total Points Earned			407		
Point Average			4.33		
Point Weighted Average			4.33		
(skipped this question)			2		

18. Network speed is adequate

		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		22	23%	110	110
Agree (4 Points)		46	49%	184	184
Neutral (3 Points)		12	13%	36	36
Disagree (2 Points)		9	10%	18	18
Strongly Disagree (1 Points)		2	2%	2	2
Not Applicable		3	3%	0	0
Total Respondents		94	100%		
Total Responses			94		
Total Points Earned			350		
Point Average			3.72		
Point Weighted Average			3.72		
(skipped this question)			2		

19. Wireless network meets my needs

		Response Total	Response Percent	Points	Avg
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	Total	Percent		
Strongly Agree (5 Points)	13	14%	65	65
Agree (4 Points)	29	31%	116	116
Neutral (3 Points)	17	18%	51	51
Disagree (2 Points)	3	3%	6	6
Strongly Disagree (1 Points)	0	0%	0	0
Not Applicable	32	34%	0	0
Total Respondents		94	100%	
Total Responses		94		
Total Points Earned		238		
Point Average		2.53		
Point Weighted Average		2.53		
(skipped this question)		2		

20. System availability reliable

	Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)	23	25%	115	115
Agree (4 Points)	52	56%	208	208
Neutral (3 Points)	14	15%	42	42
Disagree (2 Points)	2	2%	4	4
Strongly Disagree (1 Points)	0	0%	0	0
Not Applicable	2	2%	0	0
Total Respondents		93	100%	
Total Responses		93		
Total Points Earned		369		
Point Average		3.97		
Point Weighted Average		3.97		
(skipped this question)		3		

21. How often do you use the survey software?

	Response Total	Response Percent	Points	Avg
More than twice a year	7	8%	n/a	n/a
One to two times a year	15	16%	n/a	n/a
Never used the software	38	41%	n/a	n/a
Did not know survey software was available	22	24%	n/a	n/a
Would like to use in the future	11	12%	n/a	n/a
Total Respondents		93	100%	
(skipped this question)		3		

22. How often do you use the Informer software?

	Response Total	Response Percent	Points	Avg
More than twice a month	9	10%	n/a	n/a
One to two times a month	5	5%	n/a	n/a
Every few months	9	10%	n/a	n/a
Never have used	46	49%	n/a	n/a

Did not know software was available		15	16%	n/a	n/a
Would like to use in the future		9	10%	n/a	n/a
Total Respondents		93	100%		
(skipped this question)			3		
23. Websites easy to navigate					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		22	24%	110	110
Agree (4 Points)		45	49%	180	180
Neutral (3 Points)		16	18%	48	48
Disagree (2 Points)		8	9%	16	16
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		0	0%	0	0
Total Respondents		91	100%		
Total Responses			91		
Total Points Earned			354		
Point Average			3.89		
Point Weighted Average			3.89		
(skipped this question)			5		
24. Web pages load quickly					
		Response Total	Response Percent	Points	Avg
Strongly Agree (5 Points)		26	29%	130	130
Agree (4 Points)		51	56%	204	204
Neutral (3 Points)		11	12%	33	33
Disagree (2 Points)		3	3%	6	6
Strongly Disagree (1 Points)		0	0%	0	0
Not Applicable		0	0%	0	0
Total Respondents		91	100%		
Total Responses			91		
Total Points Earned			373		
Point Average			4.1		
Point Weighted Average			4.1		
(skipped this question)			5		
25. Website Importance					
		Response Total	Response Percent	Points	Avg
Very Important (5 Points)		61	67%	305	305
Important (4 Points)		26	29%	104	104
Neutral (3 Points)		4	4%	12	12
Unimportant (2 Points)		0	0%	0	0
Very Unimportant (1 Points)		0	0%	0	0
Not Applicable		0	0%	0	0
Total Respondents		91	100%		

Total Responses	91
Total Points Earned	421
Point Average	4.63
Point Weighted Average	4.63
(skipped this question)	5

26. Website Information

	Response Total	Response Percent	Points	Avg
Very Important (5 Points) 	60	66%	300	300
Important (4 Points) 	24	26%	96	96
Neutral (3 Points) 	6	7%	18	18
Unimportant (2 Points)	0	0%	0	0
Very Unimportant (1 Points)	0	0%	0	0
Not Applicable 	1	1%	0	0

Total Respondents 91 100%

Total Responses	91
Total Points Earned	414
Point Average	4.55
Point Weighted Average	4.55
(skipped this question)	5

27. Website Recruitment

	Response Total	Response Percent	Points	Avg
Very Important (5 Points) 	50	55%	250	250
Important (4 Points) 	22	24%	88	88
Neutral (3 Points) 	11	12%	33	33
Unimportant (2 Points) 	1	1%	2	2
Very Unimportant (1 Points)	0	0%	0	0
Not Applicable 	7	8%	0	0

Total Respondents 91 100%

Total Responses	91
Total Points Earned	373
Point Average	4.1
Point Weighted Average	4.1
(skipped this question)	5

28. What Web 2.0 features would you like to see offered for our students on our websites?

Total Respondents 9
(skipped this question) 87

29. Website Comments:

Total Respondents 16
(skipped this question) 80

30. What types of services would you like to see ITS provide?

Total Respondents 18

		(skipped this question)	78		
31. What other software or hardware would be beneficial to your job?					
		Total Respondents	16		
		(skipped this question)	80		
32. What improvements could be made in ITS?					
		Total Respondents	10		
		(skipped this question)	86		
33. Other Comments:					
		Total Respondents	22		
		(skipped this question)	74		
34. Indicate your position group.					
		Response Total	Response Percent	Points	Avg
Faculty		31	34%	n/a	n/a
Classified Staff		32	35%	n/a	n/a
Exempt/MASSC		25	27%	n/a	n/a
Other		3	3%	n/a	n/a
		Total Respondents	91	100%	
		(skipped this question)	5		

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