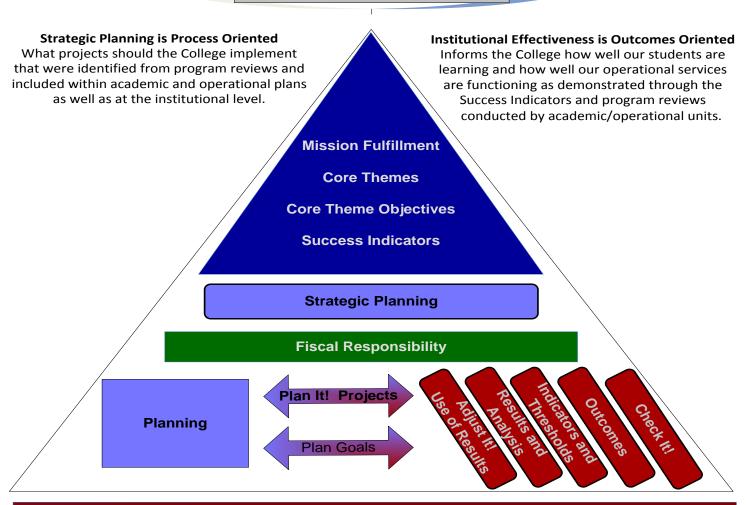
Southwestern Leads and Inspires Lifelong Learning!

## **Southwestern Oregon Community College**

Institutional Effectiveness Model Program Review



**Program Review Uses Results to Inform Planning** 

**Program Review Uses Results to Enhance and Improve Programs and Services** 

Adapted from the Nichols Model

Program review has four parts:

- 1) A comprehensive review of the academic programs (degrees, certificates, discipline) and operational unit outcomes;
- 2) The synthesis and analysis of the results of each outcome;
- 3) Review of the internal and external trends that impact the unit; and
- 4) The use of results for each outcome by identifying projects for planning and budgeting processes. The use of results leads to planning projects in order to make adjustments designed to improve, change, and make any other modifications to programs and/or services based on data. The comprehensive review includes quantitative and qualitative data as well as a review of operational policies and procedures. Program review occurs every four years and the end product is a report compilation of four years' of data, which illustrates the level achieved by outcome and the effectiveness of the unit/department (program, degree, certificate, or administrative/educational support service provided to students).