

## Lets



### First...

**Click here:** 

https://passwordreset.microsoftonline.com/





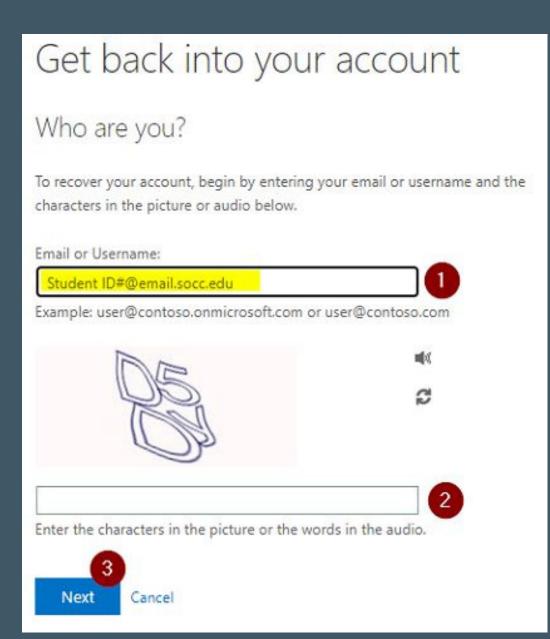
1

Enter your student email as shown

2

Enter the Captcha as shown

Click Next







Select your verification method

If you have multiple phone numbers you will be asked to pick the one you'd like to use

#### Get back into your account

verification step 1 > choose a new password

Click Next





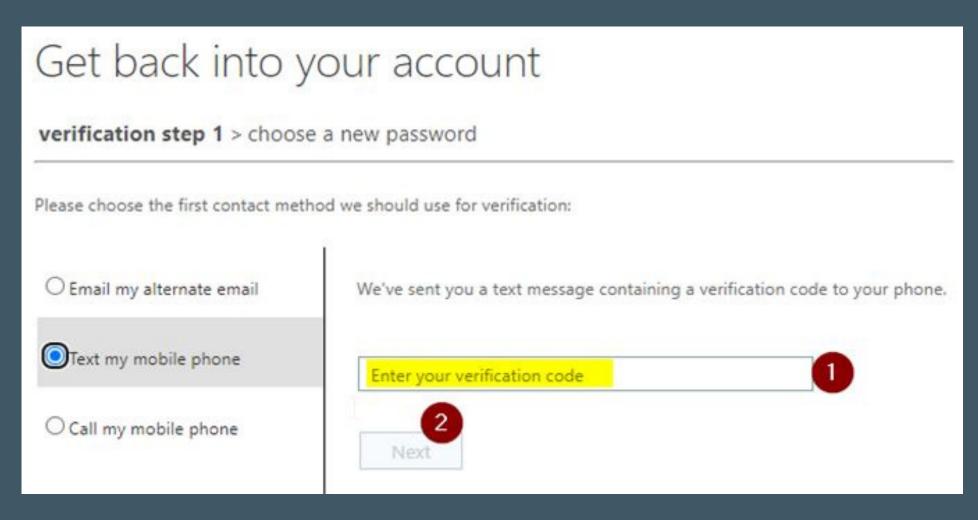
# Verification step 1 > choose a new password Please choose the first contact method we should use for verification: O Email my alternate email In order to protect your account, we need you to enter your complete mobile phone number (\*\*\*\*\*\*\*\*\*\*\*27) below. You will then receive a text message with a verification code which can be used to reset your password. O Call my mobile phone Enter your phone number Back

Enter your phone number

Click Text to be sent a verification code







Enter your verification code

**2**Click Next





### Password\*\* Requirements

- 14 or more Characters
- At least three of the following categories:
  - a. Uppercase Letters (A-Z)
  - b. Lowercase Letters (a-z)
  - c. Numbers (0-9)
  - d.Special Characters (~!@#\$%^&\*\_-+={}[]\|?><.,;:/)

\*\*The password cannot include parts of your display name. For example, if your display name is {Smith, John A} the password can't contain Smith or John (Although it can contain A).

\*\*Must not be the same as any of the last 12 passwords.



Re-Enter your NEW
Password

Click Finish

Get back into your account
verification step 1 ✓ > choose a new password
* Enter new password:
* Confirm new password:
Finish Cancel



### Your Password lds Been Reset!\*

Now let's go test it out here: https://mylakerlink.socc.edu/ICS/



It could take up to 15 minutes for the new password to work/update with MyLakerLink, however, Office365 should update immediately.

If you found this helpful please share with a friend who needs it!



### If you are still experiencing difficulty signing in, try giving SWOCC Tech Support a call. M-F, 8am-8pm 541-888-7999

Except on holidays or when the campus is closed.